

# COMPLEX CARE HUB Referral Form



The Royal **Children's**  
Hospital Melbourne

## Patient Details:

**Referral date:**

**MRN:**

**D.O.B**

**Given Name:**

**Surname:**

**Address:**

**Suburb:**

**Post Code:**

**Telephone:**

**E-mail:**

## Referrer Details:

**Given Name:**

**Surname:**

**Position Title:**

**Telephone:**

**Hospital /  
Community service:**

**Department:**

**E-mail:**

## Parent/Guardian Details:

**Given Name:**

**Surname:**

**Relationship:**

**Telephone:**

## Main Consultant/ GP Details:

**Given Name:**

**Surname:**

**Hospital:**

**Telephone:**

## IS THE FAMILY AWARE OF THIS REFERRAL

YES

NO

## CHILD'S DIAGNOSIS/PAST MEDICAL HISTORY:

Are there any significant factors that you are aware of that may impact on the family's care of the child? e.g child at risk, family violence, drug or alcohol use.

Please use the Complex Care Hub [eligibility criteria](#) as a guide to completing this referral form.

ELIGIBILITY:

**1. CHRONICITY:** Is this child's condition expected to be present for 12 month?

YES NO

**2a. COMPLEXITY - Medical:** Will this child have more than 10 medical appointments in a year?

YES NO

**2b. COMPLEXITY - Psychosocial:** Does this child have significant difficulties in areas of carer health, geographical isolation or disability?

YES NO

**3. INSTABILITY:** Has this child had, or is expected to have more than one emergency admission in 12 months?

YES NO

**4. FUNCTIONAL LIMITATION:** Does this child's condition impact on participation in independent age appropriate activities?

YES NO

**5. FRAGILITY:** Has the child had more that 5 hospital admissions in 12 months or 30 inpatients days in 6 months?

YES NO

**6. INTENSITY:** Does this child have an interventional health care need and require a technology or a procedure in their home?

YES NO

If you have answered YES to "5. Fragility" or "6. Intensity", please complete the "Critical Care Needs" and "Additional Needs" sections below. If NO, please continue to the "Complexity Factors" section

CRITICAL CARE NEEDS:

**NUTRITION:**

Needs help  
Peg supplements  
All Peg, N/G, N/J  
TPN

**NEUROLOGICAL:**

Occasional Seizures  
Emergency Treatment needed  
Freq overnight events  
Life threatening episodes

**SKIN:**

Pressure risk  
Weekly treatments  
Daily dressings  
Life threatening

**PSYCHOLOGY:**

Low mood  
Reactive anxiety  
Self harm  
Risk to self and others

**RESPIRATORY:**

Medication  
Low Flow Oxygen/suction/physio  
Trace or Overnight support  
BiPap/CPAP/High Flow/Vent

ADDITIONAL NEEDS:

**COMMUNICATION:** Some support  
Only familiar can understand  
Rarely communicates needs  
No skills

**MOBILITY:** Needs Support  
1 Person transfer  
2 person transfer  
Immobile/  
Hoist

**CONTINENCE/  
RENAL:** Stable, Stoma  
Clean intermittent catheters  
Incontinent despite Rx  
Dialysis dependent

**MEDICATION:** Routine  
Variable and overnight  
Infusion  
Severe pain  
2 hourly

COMPLEXITY FACTORS:

**LANGUAGE:** Some Difficulty  
No English

**INTERPRETER  
REQUIRED?** No  
Yes (please specify)

**CARER HEALTH:** Minor Concern  
Impact caring

**HOUSING/ISOLATION/  
ALTERNATIVE CARER:** Some factors  
Multiple factors

**ADVERSE LIFE  
EVENTS- CHILD/  
FAMILY:** YES  
N/A

COMMENTS:

**Detailed referral  
reason:**