

Victorian Infant Hearing Screening Program (VIHSP)

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Diagnostic Audiology Centres

There are a number of diagnostic audiology centres which provide services for newborns in Victoria. This list is split into two sections. Section A (coloured blue) details those centres VIHSP recommends Area Managers refer newborns to following a refer result on their screen or when there is a direct referral (bypass) indicated.

MCHN, SCN and other professionals refer to diagnostic audiology centres listed in both Sections A and B (coloured black) for risk factor follow up.

SECTION A			
Diagnostic Audiology Centres for VIHSP referred babies			
<i>For infants with a refer result on their screen or direct referral (bypass)</i>			
Centre	Contact Details	Postal Address	Details
Northern and Eastern Metropolitan Melbourne			
BLACKBURN Taralye Audiology & Otology Clinic 137 Blackburn Road BLACKBURN	Tel: 9875 6650 Fax: 9875 6619 judy@taralye.vic.edu.au	<i>PO Box 113</i> <i>BLACKBURN</i> <i>VIC 3130</i>	Seen from birth Fee payable? Yes > 10 months old or no health care card Doctor's referral required? No, but preferred Interpreter service? Yes, free
BOX HILL Neurosensory Suite 3/ 28 -32 Arnold St BOX HILL	Tel: 9898 0777 Fax: 9898 0230 boxhill@nsu.com.au	<i>Suite 3/ 28-32</i> <i>Arnold St</i> <i>BOX HILL</i> <i>VIC 3128</i>	Seen from birth Fee payable? Yes > 6 months old or no medicare card Doctor's referral required? No Interpreter service? No
BROADMEADOWS Dianella Community Health Inc 35 Johnstone Street BROADMEADOWS	Tel: 1300 786 450 Fax: 1300 786 480 intaketeam@dianella.org.au	<i>PO Box 197</i> <i>GLENROY</i> <i>VIC 3046</i>	Seen from birth Fee payable? No Doctor's referral required? No Interpreter service? Yes, free
Southern Metropolitan Melbourne			
CLAYTON Monash Audiology Service Monash Medical Centre 246 Clayton Road CLAYTON	Tel: 9594 2428 Fax: 9594 6556 Shaani.Graves@monashhealth.org Julia.wunderlich@monashhealth.org	<i>Locked Bag 29</i> <i>CLAYTON</i> <i>VIC 3168</i>	Seen from birth Fee payable? Yes > 6 months old Doctor's referral required? No Interpreter service? Yes, free
MOORABBIN Monash Audiology- Moorabbin Rear of 867 Centre Road EAST BENTLEIGH	Do Not send referrals via email		

SECTION A**Diagnostic Audiology Centres for VIHSP referred babies***For infants with a refer result on their screen or direct referral (bypass)*

Centre	Contact Details	Postal Address	Details
Southern Metropolitan Melbourne continued			
CRANBOURNE Monash Audiology- Cranbourne Hearing Services 140-154 Sladen Street CRANBOURNE	Tel: 5990 6180 Fax: 5990 6179 Jackie.niemann@monashhealth.org Do not send referrals via email	<i>140-154 Sladen Street CRANBOURNE VIC 3977</i>	Seen from birth Fee payable? Yes > 6 months old Doctor's referral required? No Interpreter service? Yes (phone only), free
Central and Western Metropolitan Melbourne			
CARLTON The University of Melbourne Audiology Clinic 550 Swanston St CARLTON	Tel: 9035 5333 Fax: 9347 1535 aud-reception@unimelb.edu.au	<i>550 Swanston Street PARKVILLE VIC 3010</i>	Seen from birth Fee payable? Yes >6 months Doctor's referral required? No Interpreter service? No
EAST MELBOURNE Neurosensory Suite 62, Level 6 St Francis Building 166 Gipps Street EAST MELBOURNE	Tel: 9416 3285 Fax: 9486 0117 eastmelbourne@nsu.com.au	<i>Suite 62, Level 6 St Francis Building 166 Gipps Street EAST MELBOURNE VIC 3002</i>	Seen from birth Fee payable? Yes > 6 months old Doctor's referral required? No Interpreter service? No
PARKVILLE Royal Children's Hospital Audiology Department Flemington Road PARKVILLE	Tel: 9345 5551 Fax: 9345 7005 Christine.Poulis@rch.org.au	<i>Flemington Road PARKVILLE VIC 3052</i>	Seen from birth Fee payable? No Doctor's referral required? No MCHN referral sometimes required Interpreter service? Yes, free
ST ALBANS Sunshine Hospital Furlong Road ST ALBANS	Tel: 8345 1430 Fax: 8345 1428 cathy.lowry@wh.org.au Melissa.dourlay@wh.org.au	<i>Furlong Road ST ALBANS VIC 3021</i>	Seen from birth Fee payable? No Doctor's referral required? Yes MCHN referral accepted Interpreter service? Yes, free
WILLIAMSTOWN Neurosensory 87 Ferguson St WILLIAMSTOWN	Tel: 9397 1279 Fax: 9397 1383 williamstown@nsu.com.au	<i>87 Ferguson St WILLIAMSTOWN VIC 3016</i>	Seen from birth Fee payable? Yes > 6 months old Doctor's referral required? No Interpreter service? No
Regional Victoria			
ALBURY Fogarty & Tweedle ENT & Audiology 450 Swift St ALBURY NSW 2640	Tel: 02 6023 1511 Fax: 02 6023 1525 reception@gfogarty.com.au	<i>450 Swift St ALBURY NSW 2640</i>	Seen from birth Fee payable? No Doctor's referral required? Yes Interpreter service? Yes, free

SECTION A**Diagnostic Audiology Centres for VIHSP referred babies***For infants with a refer result on their screen or direct referral (bypass)*

Centre	Contact Details	Postal Address	Details
Regional Victoria continued			
BALLARAT Ballarat Hearing Clinic 22 Drummond Street North BALLARAT	Tel: 5333 2999 Fax: 5333 2964 reception@ballarathearingclinic.com.au	22 Drummond Street North BALLARAT VIC 3350	Seen from birth Fee payable? Yes, \$20 administration fee only Doctor's referral required? Yes Interpreter service? No
BENDIGO Bendigo Health Lucan Street BENDIGO	Tel: 5454 8783 Fax: 5454 7099 ereferral@bendigohealth.org.au	PO Box 126 BENDIGO VIC 3552	Seen from birth Fee payable? No Doctor's referral required? No Interpreter service? Yes
GEELONG Barwon Health University Hospital Geelong Ryrie Street GEELONG	Tel: 4215 0827 Fax: 4215 0833 audiology@barwonhealth.org.au	PO Box 281 GEELONG VIC 3220	Seen from birth Fee payable? No Doctor's referral required? No Interpreter service? Yes, free
HORSHAM Wimmera Base Hospital Baillie Street HORSHAM	Tel: 5381 9333 Fax: 5381 9330 reception@newtoncottage.com	Audiology Department Baillie Street HORSHAM VIC 3400	Seen from birth Fee payable? No Doctor's referral required? No Interpreter service? No
MILDURA Mildura Base Hospital Cnr 13 th St & Ontario Ave MILDURA	Tel: 5022 3250 Fax: 5022 3207 jane@chcare.com.au CC: home@chcare.com.au lauren@chcare.com.au	PO Box 620 MILDURA VIC 3502	Seen from birth Fee payable? No Doctor's referral required? No Interpreter service? Yes (phone only), free
SHEPPARTON Goulburn Valley Health Audiology Graham Street SHEPPARTON	Tel: 5821 6600 Fax: 5831 5111 gvhc@hearsoft.com.au	Graham Street SHEPPARTON VIC 3630	Seen from birth Fee payable? No Doctor's referral required? No MCHN and Speech Path referral accepted Interpreter service? Yes
WARRNAMBOOL Tim Rayner Audiology 334 Timor Street WARRNAMBOOL	Tel: 5560 5833 Fax: 5560 5834 reception@newtoncottage.com	334 Timor St WARRNAMBOOL VIC 3280	Seen from birth Fee payable? No Doctor's referral required? No Interpreter service? No

SECTION B Diagnostic Audiology Centres for babies NOT referred through VIHSP

For infants and older children referred by MCHN, SCN and other professionals for risk factor follow up

Centre	Contact Information	Postal Address	Additional Details
North and Eastern Metropolitan Melbourne			
COBURG Merri Community Health Service 93 Bell Street COBURG	Tel: 9350 4000 Fax: 9350 1518 angelar@mchs.org.au	93 Bell Street COBURG VIC 3058	Age seen from – 8 months Fee payable? - Yes \$12.50 (No fee for health care card holders) Doctor's referral required? - No
DONCASTER William Olayos Audiology 1034 Doncaster Rd DONCASTER EAST	Tel: 9894 5433 Fax: 9894 5110	1034 Doncaster Rd DONCASTER EAST VIC 3109	Age seen from – 3 yrs Fee payable? - Yes Doctor's referral required? - No
EAST KEW City Hearing Pty Ltd 832 High Street EAST KEW	Tel: 1300 363 168 Fax: 9249 9600 peter@cityhearing.com.au	832 High Street EAST KEW VIC 3102	Age seen from – 8 months Fee payable? - Yes Doctor's referral required? - No
LOWER TEMPLESTOWE Doncaster Hearing, Manningham Medical Centre 200 High Street LOWER TEMPLESTOWE	Tel: 8850 0650 Fax: 8850 0652 donchearing1@optusnet.com.au	200 High Street LOWER TEMPLESTOWE VIC 3101	Age seen from – 8 months Fee payable? - No Doctor's referral required? – Yes MCHN referral accepted
SUNBURY Sunbury Community Health Centre 12-28 Macedon Street SUNBURY	Tel: 9744 4455 Fax: 9744 6777 admin@sunburychc.org.au	PO Box 218 SUNBURY VIC 3429	Age seen from – 12 mths Fee payable? - Yes Doctor's referral required? - No
WANTIRNA Knox Audiology Clinic 230 Mountain Highway WANTIRNA	Tel: 9800 5697 Fax: 9887 5333 knoxentandhearing@bigpond.com.au	230 Mountain Highway WANTIRNA VIC 3152	Age seen from - birth Fee payable? - No Doctor's referral required? - No
Central and Western Metropolitan Melbourne			
EAST MELBOURNE Eye & Ear Hospital Audiology Department 32 Gisborne Street EAST MELBOURNE	Tel: 9929 8270 Fax: 9929 8272 (pref)	Locked bag No. 8 EAST MELBOURNE VIC 8002	Age seen from – 9 months Fee payable? - No Doctor's referral required? - Yes
DEER PARK ISIS Primary Care 106 Station Road DEER PARK	Tel: 9219 7142 Fax: 9363 7110	106 Station Road DEER PARK VIC 3023	Age seen from – 8 months Fee payable? - Yes, (No fee for concession card holders) Doctor's referral required? – No
MELTON Melton Health 195-209 Barries Road MELTON WEST	Tel: 9747 7600 Fax: 8746 2072	195-209 Barries Rd MELTON WEST VIC 3337	Age seen from - birth Fee payable? - No Doctor's referral required? – Yes MCHN, Allied Health referral accepted
MOONEE PONDS Hearlink 3/19 Norwood Crescent MOONEE PONDS	Tel: 9326 2231 Fax: 9326 0709 hearlink@hear.com.au	3/19 Norwood Cres MOONEE PONDS VIC 3037	Age seen from - birth Fee payable? - Yes Doctor's referral required? - No

SECTION B Diagnostic Audiology Centres for babies NOT referred through VIHSP

For infants and older children referred by MCHN, SCN and other professionals for risk factor follow up

Centre	Contact Information	Postal Address	Additional Details
Central and Western Metropolitan Melbourne continued			
MOONEE PONDS Melbourne Hearing Services 35 Gladstone Street MOONEE PONDS	Tel: 9375 4891 Fax: 9370 1345 melhear@tpg.com.au	35 Gladstone Street MOONEE PONDS VIC 3039	Age seen from – 6 months Fee payable? - Yes Doctor's referral required? – No
WERRIBEE Wyndham Health Care Werribee Audiology 233 Heaths Road WERRIBEE	Tel: 9749 2766 Fax: 9748 8240 wyndhamhealth@pacific.net.au	233 Heaths Road WERRIBEE VIC 3030	Age seen from – 8 months Fee payable? - No Doctor's referral required? - Yes
YARRAVILLE Yarraville Specialist Centre 277 Somerville Rd YARRAVILLE	Tel: 9314 9100 Fax: 9314 9125	277 Somerville Rd YARRAVILLE VIC 3013	Age seen from – 8 months Fee payable? - No Doctor's referral required? – No, but preferred
Southern Metropolitan Melbourne			
BERWICK Zail (Attune Company) 46 Clyde Rd BERWICK	Tel: 9769 8700 Fax: 9707 1599 berwick@zailhearingcare.com.au	46 Clyde Rd BERWICK VIC 3806	Age seen from – 6 months Fee payable? - Yes Doctor's referral required? - Yes
BRIGHTON Bayside Hearing Clinic Pty Ltd Suite 3/77 Asling Street BRIGHTON	Tel: 9596 8866 Fax: 9596 8890 info@bayhear.com.au	Suite 3/77 Asling St BRIGHTON VIC 3186	Age seen from – 9 months Fee payable? - Yes Doctor's referral required? - No
BRIGHTON Hearing Associates Suite 1/ 77 Asling St BRIGHTON	Tel: 9596 0941 Fax: 9596 0301 haysadmin@netspace.net.au	Suite 1/77 Asling St BRIGHTON VIC 3186	Age seen from – 12 months Fee payable? - Yes Doctor's referral required? - Yes
CHELTENHAM Ultra Health Care Cheltenham Audiology 1160 Nepean Highway CHELTENHAM	Tel: 9584 8433 Fax: 9583 7128	1160 Nepean Highway CHELTENHAM VIC 3192	Age seen from – 6 months Fee payable? - No Doctor's referral required? - No
EAST ST KILDA Masada Private Hospital 26 Balaclava Road EAST ST KILDA	Tel: 9038 1600 Fax: 9038 1650	26 Balaclava Road EAST ST KILDA VIC 3183	Age seen from – 5 months Fee payable? - Yes Doctor's referral required? - Yes
FRANKSTON Frankston Community Health Service Frankston Hospital 12-32 Hastings Road FRANKSTON	Tel: 9784 8100 Fax: 9784 8149	PO Box 52 FRANKSTON VIC 3199	Age seen from – 7 months Fee payable? - No Doctor's referral required? - No
FRANKSTON Peninsula ENT Audiology 10 Davey Street FRANKSTON	Tel: 9783 7465 Fax: 9783 6922 info@nepeanhearing.com.au	10 Davey Street FRANKSTON VIC 3199	Age seen from – birth Fee payable? – Yes, if > 6 months old and no pension card Doctor's referral required? - No

SECTION B Diagnostic Audiology Centres for babies NOT referred through VIHSP

For infants and older children referred by MCHN, SCN and other professionals for risk factor follow up

Centre	Contact Information	Postal Address	Additional Details
Southern Metropolitan Melbourne continued			
FRANKSTON Zail Hearing Care (Frankston Audiology Centre) 45 Hasting Rd (Cnr Moorooduc Hwy) FRANKSTON	Tel: 9770 2365 Fax: 9783 9367 info@zailhearingcare.com.au	<i>45 Hasting Rd</i> FRANKSTON VIC 3199	Age seen from – 8 months Fee payable? - Yes (if no health care card) Means tested. Doctor's referral required? – Welcome but not necessary.
MORNINGTON Zail Hearing Care Suite 3/311 Main St MORNINGTON	Tel: 5977 0670 Fax: 5977 2360 info@zailhearingcare.com.au	<i>Suite 3/311 Main St</i> MORNINGTON VIC 3931	Age seen from – 6 months Fee payable? - Yes Doctor's referral required? – Yes MCHN referral not accepted
OAKLEIGH Link Hearing 8-10 Johnson St OAKLEIGH	Tel: 1300 552 509 Fax: 9563 2893 spotter@linlhc.org.au	<i>8-10 Johnson St</i> OAKLEIGH VIC 3166	Age seen from – 8 months Fee payable? - Yes (if no health care card) Means tested. Doctor's referral required? Welcome but not necessary.
Regional Victoria			
ALBURY Albury Audio Diagnostics 563 Wyse Street ALBURY	Tel: 02 6023 1300 Fax: 02 6041 4485 audiodiag@bigpond.com	<i>563 Wyse Street</i> ALBURY NSW 2640	Age seen from – 8 months Fee payable? - Yes Doctor's referral required? - No
MORWELL Gippsland Audiology Services 110 Commercial Road MORWELL	Tel: 5134 8366 Fax: 5134 4612 admin@gippslandaudiology.com.au	<i>110 Commercial Road</i> MORWELL VIC 3840	Age seen from – 8 months Fee payable? - Yes Doctor's referral required? – No
SALE Gippsland Audiology Services 110 Macarthur Street SALE	Tel: 5144 2600 Fax: 5144 2611 admin@gippslandaudiology.com.au	<i>110 Macarthur Street</i> SALE VIC 3850	Age seen from – 8 months Fee payable? - Yes Doctor's referral required? – No
WANGARATTA Wangaratta Audiology Services 82 Docker Street WANGARATTA	Tel: 5722 4433 Fax: 5722 1166 hearing@waspl.com.au	<i>334 Timor St</i> WARRNAMBOOL VIC 3280	Seen from – 8 months Fee payable? Yes > 18 months old Doctor's referral required? Yes
WARRAGUL Gippsland Audiology Services 41 Albert Street WARRAGUL	Tel: 5622 2737 Fax: 5622 2397 admin@gippslandaudiology.com.au	<i>41 Albert Street</i> WARRAGUL VIC 3820	Age seen from – 8 months Fee payable? - Yes Doctor's referral required? – No