

Position Description

Position title	Consultant Paediatric Oncologist, Medical Lead – Patient Access and Flow
Department / Division	Children's Cancer Centre / Medicine
Classification	In accordance with the Medical Specialists (Victorian Public Health Sector) (AMA Victoria/ASMOF) (Single Interest Employers) Enterprise Agreement 2022 – 2026
Position reports to	Operational: Operations Manager, Children's Cancer Centre Professional: Director, Children's Cancer Centre
No. of direct & indirect reports	n/a
Location	The Royal Children's Hospital, Flemington Road, Parkville
Risk category	Category A - works in a direct patient contact role and has or potential to have exposure to blood or body fluids.

The Royal Children's Hospital
<p>The Royal Children's Hospital's (RCH) vision is A world where all kids thrive.</p> <p>RCH is located within the Melbourne Biomedical Precinct, with more than 45 world-class biomedical organisations and more than 50,000 of the brightest minds working together to make the Precinct number one in the Asia Pacific region for health, education, research, and training. Within this, RCH is also a cornerstone member of the Melbourne Children's Campus, partnering with Murdoch Children's Research Institute, The University of Melbourne Department of Paediatrics and The Royal Children's Hospital Foundation. Each organisation contributes to a paediatric academic health centre which is greater than the sum of its parts.</p> <p>RCH has cared for the children and young people of Victoria for more than 150 years since it was founded in 1870. A full range of paediatric and adolescent health services are provided plus tertiary and quaternary care for the most critically ill and medically complex patients in Victoria. Tasmania, southern NSW and other states around Australia and overseas. The RCH is the only provider of heart transplant services and CAR T-cell therapy for paediatrics in Australia. RCH is an effective advocate for patients and their families with a particular focus on vulnerable children and increasingly, mental health in young people. The hospital also supports many health promotion and prevention programs. The Hospital has more than 6,000 staff, a budget of \$850M, 12 wards and 350 beds. Annually, the RCH has 300,000+ Specialist Clinic appointments, 90,000+ Emergency Department presentations and 20,000 elective surgeries.</p> <p>We work collaboratively with hospitals to deliver the right care, in the right place, at the right time. The RCH is committed to the Child Safe Standards https://www.rch.org.au/quality/child-safety/.</p> <p>RCH enjoys high employee engagement and is committed to staff safety and a positive culture through enactment of our Compact.</p> <p>Further information on RCH is available at www.rch.org.au</p>

ROLE PURPOSE
The Consultant Paediatric Oncologist provides oversight of, and expertise in the delivery of high-quality, evidence-based clinical care for children with cancer diagnoses, and their families. The role of the Medical Lead of Patient Access and Flow is to provide medical oversight for the movement of patients between the inpatient and outpatient

setting. With a growing number of patients seen each year in the Children's Cancer Centre (CCC), there is a requirement to improve efficiencies and access to world class care. The Medical Lead will assess how patients are assigned to clinics, work with other Access and Flow team members including Clinical Nurse Consultants (CNCs), Patient Flow Officers (PFOs), the RCH Quality Team and the oncology Fast Track Service to address other concerns relating to access and flow. The Medical Lead will provide supervision for the ambulatory fellows and trainees. The Medical Lead will be delegated to assist any medical queries regarding patient disposition from the Fast Track Nurse Practitioner, or bedside nurse. The Consultant Paediatric Oncologist works with the relevant Tumour Stream Leader e.g. Neuro-oncology, Bone Marrow Transplant (BMT), and other consultant oncologists to support the Directors (CCC and Ambulatory), Operations Manager (CCC) and Nurse Unit Managers (Kookaburra, Wombat and Day Cancer Care) to meet key strategic and operational objectives of the service and improve access and flow.

KEY ACCOUNTABILITIES

Clinical

- Medical oversight and assistance of the oncology ambulatory unit, Day Cancer Care including ambulatory fellow/s and oncology Fast Track teams
- Facilitate clinical decision making including participation in the CCC Daily Huddle to assist with patient access and flow for both the inpatient and outpatient space
- Strong leadership and expertise in the delivery high-quality clinical care to children and adolescents, and their families
- Active participation in clinical meetings, maintaining patient confidentiality
- Maintain comprehensive, accurate and complete records of all occasions of clinical care e.g. consultations, treatment plans in the Electronic Medical Record (EMR), to the support the delivery of safe and effective care
- To ensure that care for all patients is handed over, or appropriate follow up (including that of results) arranged, prior to shift end, or going "off call"
- Ensure timely and accurate communication with relevant stakeholders including staff from, but not limited to, Oncology pharmacy, the Emergency Department, outlier wards, cancer care wards and other oncology practitioners
- To be accountable for all care delivered by junior medical staff with delegated responsibility during periods of duty
- Inform the Stream Leader of any challenges or issues related to the delivery of safe and effective care

Organisational

- Actively contributes to key departmental, divisional or strategic and operational initiatives
- Participation in the development of department and strategic and operational goals and objectives consistent with the mission, philosophy and strategic plan of the organisation
- Follows organisational policy and procedure, in conjunction with Director, CCC and Corporate Communications prior to engagement with the media
- Contribute to a safe and healthy working environment in accordance with legislative requirements and RCH Occupational Health and Safety systems, policies and procedures
- Operate in line with RCH Human Resource policy and practise such as leave applications, termination process, time recording and reappointment process
- Work productively and collaboratively with all members RCH clinical care teams, other professionals and other units/departments and/or community agencies, aligned with the RCH Compact

Research

- Work collaboratively with other relevant stakeholders to facilitate clinical service improvement relating to patient access and flow through clinical audit and research, and promotion of a positive research culture
- Represent the RCH at conferences in the field of expertise and contribute to appropriate internal and external committees and organisations
- Coordinate assessments to measure patient and family experience within the CCC as it relates to access and flow

Education & Training

- Ensure that trainees and other medical specialties receive the appropriate education and training in collaboration with the Royal Australasian College of Physicians (RACP) and University of Melbourne (UoM)
- Clinical teaching of junior medical staff, including direct supervision, as required
- Supervision of medical students
- Provide current education, support and informational counselling for families regarding treatment options and care plans
- Assist in the instruction and professional development of postgraduate and undergraduate students, and staff of all health professions and disciplines, as required
- Participate as agreed in mentoring individual junior medical staff
- Maintain current credentialing, in accordance with continuing certification requirements of relevant medical college or other professional body

Administration

Attendance at, and positive contribution to all relevant meetings and forums to support the effective performance of the service, including as Director, CCC or Stream Leader's delegate

QUALIFICATIONS AND EXPERIENCE

Essential:

- Relevant doctoral qualification or equivalent accreditation and evidence of relevant clinical practice
- Specialist registration with the Australian Health Practitioner Regulation Agency (AHPRA) and Fellowship with the Royal Australasian College of Physicians (RACP), or equivalent
- Extensive experience in managing multiple complex patients and meeting various clinical demands in an oncological setting

Desirable:

- Experience in management of patient access and flow
- Experience in quality improvement projects

KEY SELECTION CRITERIA

- Demonstrated excellence in the delivery of high-quality, evidence-based paediatric oncology clinical care to children, and their families
- Demonstrated ability to build and foster collaborative relationships with multiple key stakeholders (internal and external)
- Commitment to patient and family-centred approach to care

- Commitment to improving patient access and flow in the CCC
- Demonstrated leadership and communication skills (written and verbal) to gain participation and collaboration of multi-disciplinary team to work towards improving patient and family experience
- Demonstrated ability to conduct audits and collect data relevant to improving patient access and flow
- Advanced organisational and time management skills to assist all relevant CCC teams with responding to daily inpatient and outpatient queries relating to access and flow

OTHER REQUIREMENTS

- Employees are required to undertake a National Criminal Record Check and a Working with Children Check prior to commencing employment
- Employees are required to maintain a valid Working with Children Check throughout their employment
- A current, full driver's licence for the State of Victoria which is appropriate for the type of vehicle being driven, and comply with any restrictions on their licence (e.g. wearing glasses) while undertaking hospital duties (If applicable)
- Employees are required to maintain compliance with RCHs "Staff Immunisation - Prevention of Vaccine Preventable Diseases" procedure.

IMPORTANT INFORMATION

All employees are required to adhere to the Royal Children's Hospital Values:

- Curious - We are creative, playful and collaborative
- Courageous - We pursue our goals with determination, ambition and confidence
- Inclusive - We embrace diversity, communicate well, build connections and celebrate our successes together
- Kind - We are generous, warm and understanding

RCH COMPACT

All new and existing employees commit to the RCH Compact to contribute to a strong and respectful culture.

- We do better work caring for children and families when we also care for each other
- I bring a positive attitude to work – I share, I laugh, I enjoy other's company
- I take responsibility for my behaviour and its impact on others
- I am curious and seek out ways to constantly learn and improve
- I celebrate the good stuff, the small stuff, the big stuff – it all matters
- I speak up when things aren't right
- I value the many different roles it takes to deliver great patient care
- I actively listen because I want to understand others and make better decisions
- I am inclusive and value diversity
- When it comes to teamwork, I don't hold back – I'm all in

QUALITY, SAFETY AND IMPROVEMENT

RCH employees have a responsibility and accountability to contribute to the organisation's commitment to Quality, Safety and Improvement by:

- Acting in accordance and complying with all relevant Safety and Quality policies and procedures
- Identifying risks, reporting and being actively involved in risk mitigation strategies

- Participating in and actively contributing to quality improvement programs
- Complying with the requirements of the National Safety & Quality Health Service Standards
- Complying with all relevant clinical and/or competency standards
- Complying with the principles of Patient and Family Centred Care that relate to this position

The RCH is committed to a diverse and inclusive workforce. We encourage applications from Aboriginal and Torres Strait Islander people, people from culturally and/or linguistically diverse backgrounds, all members of the LGBTQI community and people with disability.

Position description last updated

August 2023