

Communication Programs

Giving Feedback

April 2nd • May 18th • July 2nd • October 5th

This 2 hour interactive workshop includes practising a communication framework in order to provide constructive feedback to peers, colleagues or friends.

Speaking up for Patient Safety (Previously called "Graded Assertiveness")

April 7th • June 22nd • August 31st • November 9th

This 2 hour interactive workshop includes learning how to provide graded assertiveness in various challenging situations with a defined communication framework.

Breaking Bad News

March 30th • May 25th • July 30th • September 3rd • October 26th

This 3 hour interactive workshop includes a workshop, role plays, and simulations with an actor to learn key communication skills and a framework to deliver bad news to patients and parents.

Open Disclosure

April 23rd • June 18th • September 14th • November 16th

This 3 hour interactive workshop utilises the RCH framework for Open Disclosure. Learn how to "openly disclose" a critical incident to parents following a clinical event that may have impacted their child, through a workshop, role plays, and simulations with an actor.

FREE for RCH Staff. *Fees apply for external participants.

Register via TryBooking – go to

www.rch.org.au/simulation/programs/Communication



Our team

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Melbourne
Children's

A world leader
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health



Murdoch
Childrens
Research
Institute



2020 Simulation Courses and Programs

w: www.rch.org.au/simulation
e: simulation@rch.org.au

Simulation Train the Trainer

The Royal Children's Hospital Simulation Train the Trainer program is a core component of training to become a simulation facilitator or educator.

This two day course runs from 08:00-17:00 each day and will introduce you to the essentials required to develop a simulation program or session; including simulation theory, content, setting up a safe educational environment, design and development of simulation scenarios, and varied methods of debriefing.

Program Dates (2020) - Monday and Tuesday

March 16th and 17th • June 1st and 2nd
September 7th and 8th • November 9th and 10th

Each program will host a maximum number of 12 participants.

Fees

RCH Nursing/Allied Health	\$160
RCH Medical	\$260
External Nursing/Allied Health	\$480
External Medical	\$650
	<u>+ GST and booking fee</u>

Register via TryBooking – go to www.rch.org.au/simulation/programs/Instructor



GRIPS Full Day Program

Come to GRIPS (Group Response to Illness in Paediatric Simulation) and learn how to manage the deteriorating paediatric patient in various clinical situations.

This full day course runs from 08:00-17:00 and will focus around the patient who has been admitted to the ward and deteriorates over a period of time.

Participants will concentrate on the recognition and management of the deteriorating patient with training around human factors to improve team work and clinical decision making.

The course includes:

- Participation in inter-professional simulated scenarios.
- Training in human factors to improve our ability to work as a team in difficult clinical situations.
- Clinical skills workshops that are relevant to the theme of the day.
- Debriefing and discussion to explore the clinical decision making and the team performance.

Course Dates (2020) – Thursday

March 26th • June 25th • October 1st • November 19th

To simulate real clinical situations, this course will require an interprofessional team. Therefore, places are limited for medical and nursing/allied health.

Fees

FREE for RCH staff	
External Nursing/Allied Health	\$300
External Medical	\$420
	<u>+ GST and booking fee</u>

Register via TryBooking – go to www.rch.org.au/simulation/programs/Clinical

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Supportive Leadership following Challenging Events Course Dates (Clinical Staff) (2020)

March 24th • June 16th • August 25th • November 16th

This 2-3 hour workshop aims to provide a framework on how to facilitate immediate “guided reflection” around critical clinical events in order to provide support for staff involved. Medical, Nursing and Allied Health staff who facilitate such sessions are encouraged to attend.

Register via TryBooking – go to www.rch.org.au/simulation/programs/Communication
Fees

FREE for RCH Staff, please register using your RCH email	
External Nursing/Allied Health	\$200
External Medical	\$350
	<u>+ GST and booking fee</u>

Supportive Leadership following Challenging Events Course Dates (Non Clinical Staff) (2020)

March 3rd • May 5th • July 7th • October 13th

Exposure to challenging events at work can be distressing for staff. This course aims to provide a framework on how to facilitate immediate “guided reflection” around challenging events in order to provide support for non-clinical staff involved.

Administrative and Management staff who may be required to facilitate such sessions are encouraged to attend.

FREE and only available for RCH Staff

Register via TryBooking – go to www.rch.org.au/simulation/programs/Communication