

## Communication

### Giving Feedback

March 4<sup>th</sup> • April 29<sup>th</sup> • July 22<sup>nd</sup> • October 10<sup>th</sup>

2 hour interactive workshop around learning a communication framework in order to provide constructive feedback to peers, colleagues or friends.

### Graded Assertiveness

April 11<sup>th</sup> • June 24<sup>th</sup> • August 29<sup>th</sup> • November 11<sup>th</sup>

2 hour interactive workshop where participants will learn how to provide graded assertiveness in difficult situations with a defined communication framework.

### Breaking Bad News

February 28<sup>th</sup> • May 13<sup>th</sup> • September 2<sup>nd</sup> • October 3<sup>rd</sup>

3 hour interactive workshop including a simulation with an actor. Learn key communication skills and the framework to deliver bad news to patients and parents.

### Open Disclosure –

April 1<sup>st</sup> • May 27<sup>th</sup> • September 30<sup>th</sup> • December 5<sup>th</sup>

3 hour interactive workshop utilising the RCH framework for Open Disclosure. Learn how to “openly disclose” a critical incident to parents following a clinical event that may have impacted their child.

FREE for RCH Staff. \*Fees apply for external participants.

Register via Eventbrite – go to

[www.rch.org.au/simulation/programs/Communication](http://www.rch.org.au/simulation/programs/Communication)



## Our team

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Simulation Educator

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Simulation Educator

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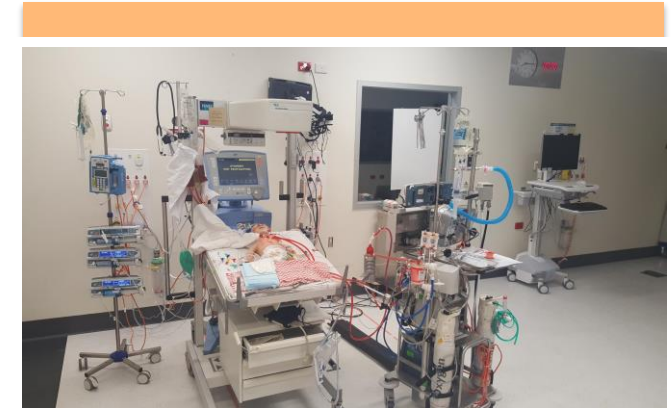
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Children's  
A world leader  
in child and  
adolescent  
health



# 2019 Simulation Courses and Programs

w: [www.rch.org.au/simulation](http://www.rch.org.au/simulation)  
e: [simulation@rch.org.au](mailto:simulation@rch.org.au)

## Simulation Train the Trainer

The Royal Children's Hospital Simulation Train the Trainer program is a core component of training to become a simulation facilitator or educator.

This two day course will run from 08:00-17:00 each day and will introduce you to the essentials required to develop a simulation program or session; including simulation theory, content and setting up a safe educational environment, design and development of simulation scenarios, and varied methods of debriefing.

Program Dates (2019) - Monday and Tuesday  
March 18<sup>th</sup> and 19<sup>th</sup> • July 1<sup>st</sup> and 2<sup>nd</sup> • September 16<sup>th</sup> and 17<sup>th</sup> • October 28<sup>th</sup> and 29<sup>th</sup>

Each program will host a maximum number of 12 participants.

### Fees

RCH Nursing/Allied Health	\$160
RCH Medical	\$260
External Nursing/Allied Health	\$480
External Medical	\$650
	<u>+ GST and booking fee</u>

Register via Eventbrite – go to [www.rch.org.au/simulation/programs/Instructor](http://www.rch.org.au/simulation/programs/Instructor)



## GRIPS Full Day Program

Come to GRIPS (Group Response to Illness in Paediatric Simulation) and learn how to manage the deteriorating patient.

This full day course will run from 08:00-17:00 and will focus around the patient who has been admitted to the ward and deteriorates over a period of time.

Participants will concentrate on the recognition and management of the deteriorating patient with training around human factors to improve team work and clinical decision making.

The course includes:

- Participation in inter-professional simulated scenarios.
- Training in human factors to improve our ability to work as a team in difficult clinical situations.
- Clinical skills workshops that are relevant to the theme of the day.
- Debriefing and discussion to explore the clinical problems and the team performance.

Course Dates (2019) – Thursday  
March 28<sup>th</sup> • June 20<sup>th</sup> • September 26<sup>th</sup> • November 28<sup>th</sup>

To simulate real clinical situations, this course will require an interprofessional team. Therefore, places are limited for medical and nursing/allied health.

### Fees

FREE for RCH staff	
External Nursing/Allied Health	\$250
External Medical	\$350
	<u>+ GST and booking fee</u>

Register via Eventbrite – go to [www.rch.org.au/simulation/programs/Clinical](http://www.rch.org.au/simulation/programs/Clinical)

## Communication

Supportive Leadership following Critical Events  
Course Dates (Clinical Staff) (2019) – Tuesday  
February 28<sup>th</sup> • May 28<sup>th</sup> • June 25<sup>th</sup> • October 8<sup>th</sup> • December 10<sup>th</sup>

This 3 hour workshop aims to provide a framework on how to facilitate immediate “guided reflection” around critical clinical events in order to provide support for staff involved. Medical, Nursing and Allied Health staff who facilitate such sessions are encouraged to attend.

Register via Eventbrite – go to [www.rch.org.au/simulation/programs/Communication](http://www.rch.org.au/simulation/programs/Communication)  
Fees

EXTERNAL Nursing/Allied Health - \$80
External Medical - \$100
<u>+ GST and booking fee</u>

Supportive Leadership following Challenging Events  
Course Dates (Non Clinical Staff) (2019)  
February 21<sup>st</sup> • June 25<sup>th</sup> • October 8<sup>th</sup> • November 26<sup>th</sup>

Exposure to challenging events at work can be distressing for staff. This course aims to provide a framework on how to facilitate immediate “guided reflection” around challenging events in order to provide support for staff involved. Administrative and Management staff who may be required to facilitate such sessions are encouraged to attend.

FREE and only available for RCH Staff

Register via Eventbrite – go to [www.rch.org.au/simulation/programs/Communication](http://www.rch.org.au/simulation/programs/Communication)