

Communication Programs

Giving and Receiving Feedback

March 10th • June 2nd • October 3rd • November 28th

This 2.5-hour online or In Person interactive workshop trains staff to provide constructive feedback to peers, colleagues or friends, and through coaching with an explicit communication framework.

Speaking up for Safety (Graded Assertiveness)

April 28th • July 25th • October 27th • December 8th

This 2.5 hour online or In Person interactive workshop focuses on understanding different personalities and the challenges of speaking up, followed by coaching and practise with a defined communication framework to provide graded assertiveness in challenging situations.

Facilitating Challenging Conversations

March 28th • June 23rd • September 8th • November 30th

This 3.5 hour online or In Person workshop where participants learn to utilise key communication skills with a defined communication framework to facilitate challenging conversations to patients and parents. The workshop includes coaching with the framework with case scenarios followed by participation in simulated scenarios taken from real situations, with an actor, and a debrief to enable reflective discussion around these often-difficult situations.

Open Disclosure

April 4th • July 11th • October 10th • November 10th

Learn how to “openly disclose” a critical incident to parents following a clinical event that may have impacted their child. This 3.5 hour online or In Person workshop discusses the RCH framework for Open Disclosure followed by coaching with a defined communication framework with case studies. The workshop and coaching session is followed by participation and observation of simulated scenarios taken from real situations, with an actor, and a debrief to enable reflective discussion around these challenging situations.

FREE for RCH Staff. *Fees apply for external participants.

Register via Eventbrite – go to

https://www.rch.org.au/simulation/programs/The_RCH_Communication_Program/

Communication Programs

Supportive Leadership following Challenging Events

Program Dates

February 17th • March 29th • April 5th • May 26th • June 7th • July 14th • August 15th • September 13th • October 17th • November 14th • December 14th

Exposure to challenging events involving extremely sick children, or non-clinical events involving staff or patient and family interactions, can be distressing.

This 3.5 virtual or In Person workshop focuses on training staff to utilise a Psychological First Aid framework to support colleagues following challenging events.

Medical, Nursing, Allied Health, and Non-Clinical staff who may be required to support their colleagues and/or staff are encouraged to attend.

Please note that sessions will be combined for clinical and non-clinical staff in 2022.

This course is generally directed at RCH processes but is generalisable to external participants if they wish to attend.

Fees

FREE for RCH staff

External Nursing/Allied Health \$300

External Medical \$420

+ GST and booking fee

The Royal Children's Hospital Melbourne

50 Flemington Road Parkville

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www.rch.org.au

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Children's

A world leader
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adolescent
health



2022 Simulation Courses and Programs

Please note that courses will be held on-line or In Person, depending on COVID-19 restrictions at the time

If you are interested in the RCH Simulation Team facilitating communication programs specifically for your team, please contact the simulation team

Email: Simulation@rch.org.au

Website: www.rch.org.au/simulation

Simulation Train the Trainer

The Royal Children's Hospital Simulation Train the Trainer program is a core component of training to become a simulation facilitator or educator.

The Royal Children's Hospital Simulation Train the Trainer program is a core component of training to become a simulation facilitator or educator. This two-day course runs from 08:00-17:00 each day and introduces participants to the essentials required to develop a simulation program or session, including simulation theory, content and setting up a safe educational environment, design and development of simulation scenarios, and varied methods of debriefing. Note: when the course is facilitated online, it may run until 5.30pm on Day 2

Program Dates - Monday and Tuesday

March 21st and 22nd • Jun 20th and 21st • September 5th and 6th • November 7th and 8th

Each program hosts a maximum number of 12 participants. Participants are provided with a manual of slides and resources, as well as a debriefing card for their personal use

Fees

RCH Nursing/Allied Health	\$160
RCH Medical	\$260
External Nursing/Allied Health	\$480
External Medical	\$650
	+ GST and booking fee

Register via Eventbrite – go to

https://www.rch.org.au/simulation/programs/The_RCH_Simulation_Train_the_Trainer_Program/



GRIPS

Come to GRIPS (Group Response to Illness in Paediatric Simulation) and learn how to manage the deteriorating patient.

This full day program runs from 08:00-17:00 and focuses on patients who have been admitted to the ward and deteriorate over a period of time.

Debriefing focuses on the recognition and management of the deteriorating patient with training around human factors to improve teamwork and clinical decision making.

The program includes:

- Participation in inter-professional simulated scenarios.
- Training in human factors to improve our ability to work as a team in difficult clinical situations.
- Clinical skills workshops that are relevant to the theme of the day.
- Debriefing and discussion to explore the clinical problems and the team performance.

To simulate real clinical situations, this program requires an interprofessional team. Therefore, places are limited to allow for appropriate ratios of medical and nursing/allied health staff.

Program Dates – Thursday

March 31st • June 16th • September 1st • November 17th

To simulate real clinical situations, this course will require an interprofessional team. Therefore, places are limited for medical and nursing/allied health.

Fees

FREE for RCH staff	
External Nursing/Allied Health	\$300
External Medical	\$420
	+ GST and booking fee

Register via Eventbrite – go to

https://www.rch.org.au/simulation/programs/The_RCH_Deteriorating_Patient_Program/

Paediatric Sepsis Program

This full day program runs from 09:00-16:00 and focuses on the recognition and management of sepsis in paediatric patients admitted to the ward.

The program includes:

- Clinical skills workshops (including lumbar puncture and obtaining intraosseous access) relevant to the management of paediatric sepsis.
- Training in human factors to improve teamwork when managing patients with sepsis, to improve patient safety.
- Participation in inter-professional simulated scenarios.
- Debriefing and discussion to explore the clinical problems and team performance.

To simulate real clinical situations, this program requires an interprofessional team. Therefore, places are limited to allow for appropriate ratios of medical and nursing/allied health staff.

Program Dates: July 19th • October 18th

This program is free and for RCH staff only

