

Hospitals

The Royal Children's Hospital Melbourne
50 Flemington Road Parkville Victoria 3052
Melway reference: Map 43, E2
Switchboard (03) 9345 5522
Butterfly (Neonatal) 5th floor (03) 9345 5000
Koala (Cardiac) 3rd floor (03) 9345 5702
Rosella (Paediatric) 3rd floor (03) 9345 5211
All wards are accessed via main hospital entrance until 8.30pm and Emergency Department entrance after hours.
www.rch.org.au

The Royal Women's Hospital
Cnr Grattan Street & Flemington Road
Parkville Victoria 3052
Melway reference: Map 43, F4
Switchboard (03) 8345 2000
Neonatal unit 4th floor (03) 8345 2000
www.thewomens.org.au

Monash Children's Hospital
246 Clayton Road Clayton Victoria 3168
Melway reference: Map 79, D1
Switchboard (03) 9594 6666
Nest (Neonatal) 5th floor (03) 9594 6666
Canopy (General Paediatrics) 4th floor
(03) 95946666
Cocoon (Paediatric Intensive Care) 3rd floor
(03) 9594 6666
Forest (Paediatric Surgical) 3rd floor
(03) 9594 6666
www.monashchildrenshospital.org

Mercy Hospital for Women
163 Studley Road Heidelberg Victoria 3084
Melway reference: Map 31, K4
Switchboard (03) 8458 4444
Neonatal intensive care 2nd floor
(03) 8458 4710
Special care nursery 2nd floor
(03) 8458 4703
www.mercyhealth.org.au

Joan Kirner Women's and Children's Hospital
176 Furlong Road St Albans Victoria 3021
Melway reference: Map 26, D5
Switchboard (03) 8345 1333
Newborn services ward clerk 5th floor
(03) 9055 2500
Children's ward 6th floor (03) 9055 2600
www.westernhealth.org.au

Tell us what you think

Having your baby transferred to another hospital can be stressful. We try to make it easier for you and your family.

Please tell us about your experience with PIPER, so we can provide the best service to our patients and their families. You do not need to give your name.

Thank you for your feedback.

Please scan the QR code below to take the survey.



If parents are concerned about the care provided by PIPER, please contact the PIPER Director on 9345 9030 or email piper.admin@rch.org.au

Paediatric Infant Perinatal Emergency Retrieval (PIPER)

The Royal Children's Hospital Melbourne
50 Flemington Road Parkville
Victoria 3052 Australia
Telephone 1300 659 803 (option 4)
Email piper.admin@rch.org.au
Web www.rch.org.au/piper/



Paediatric Infant Perinatal Emergency Retrieval

PIPER

Neonatal Information for parents

Your PIPER team:

Doctor

Nurse

Ambulance driver.....

Destination hospital.....

Ward

Telephone number.....

About us

PIPER stands for Paediatric Infant Perinatal Emergency Retrieval. PIPER transfers sick babies and children from hospitals throughout Victoria and southern New South Wales to The Royal Children's Hospital, Monash Children's Hospital, Royal Women's Hospital, Mercy Hospital for Women, Joan Kirner (Sunshine) and occasionally to other hospitals.



Why is my baby being moved?

Your baby is being moved to a bigger hospital. This may be due to being born too early, breathing problems, needing an operation or being sick in other ways.

How is my baby cared for during the transfer?

Our team includes experienced doctors and nurses trained in caring for sick babies. At times, our team is very busy looking after your baby and making sure they are ready to travel safely. One of our team members will talk to you about your baby as soon as they can. The team will travel with your baby in a special ambulance or aircraft to the bigger hospital.



PIPER equipment

The PIPER transport cot may look frightening. It helps us to keep your baby warm, to help with your baby's breathing, give fluids and medicines and to monitor your baby's condition.



Being with your baby

One parent may be able to travel with your baby; the PIPER team will discuss this with you. If not, you may need to arrange your own transport. Hospital addresses and Melway references are on the back of this brochure. Where possible, having your own car to be able to travel between Mum and baby may be easier for you.

If Mum is still in hospital, the midwives in your hospital will talk to you about whether you can move to the same hospital as your baby. This will depend on how well you are and the hospital your baby has gone to.

The PIPER team will tell you when they expect to arrive at the receiving hospital and will call you when they arrive. We suggest you call the hospital one to two hours after your baby has arrived to talk about a plan for your baby's care.



Moving babies closer to home

When your baby no longer requires intensive care, they can often move to a hospital closer to home. PIPER will help to move your baby. The team caring for your baby will discuss this with you.

Information collection

PIPER collects information on your baby to improve our care. PIPER may share some information with other services that work together to improve care, but it will not be possible to identify your baby's details in this information. Please talk to a PIPER team member if you have any questions.