

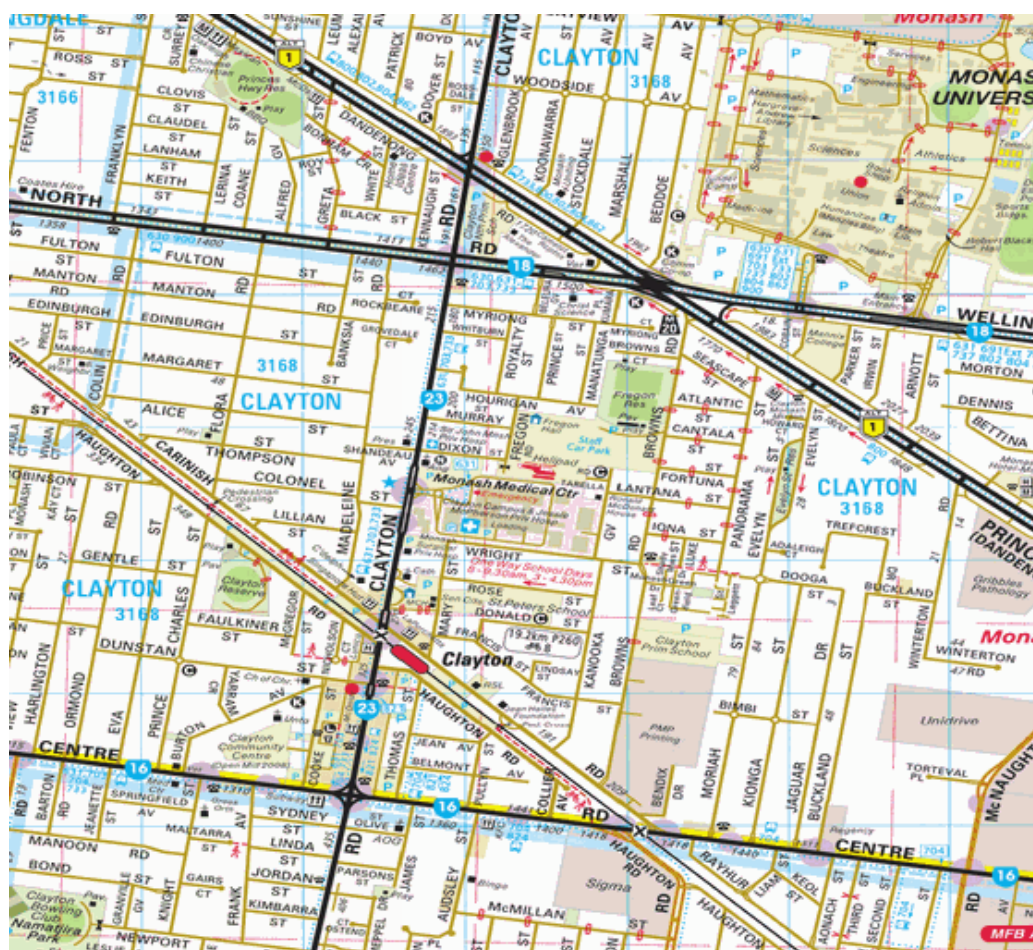
# Monash Medical Centre

Monash Medical Centre (Clayton) is one of the State's major teaching and referral hospitals, providing specialist care to the State's south-east. Monash has a comprehensive range of treatment and support facilities and specialist units including a general and paediatric Intensive Care Unit and a Neonatal Intensive Care Unit.

## How do I get to Monash Medical Centre Clayton?

The hospital is located at 246 Clayton Road, Clayton, Map 70 and 79 in the Melways, and the main entrance is from Clayton Road. There is a pick-up and drop-off point for patients at the front entrance. Car parking for patients and visitors is available but limited, and parking in side streets is subject to local restrictions.

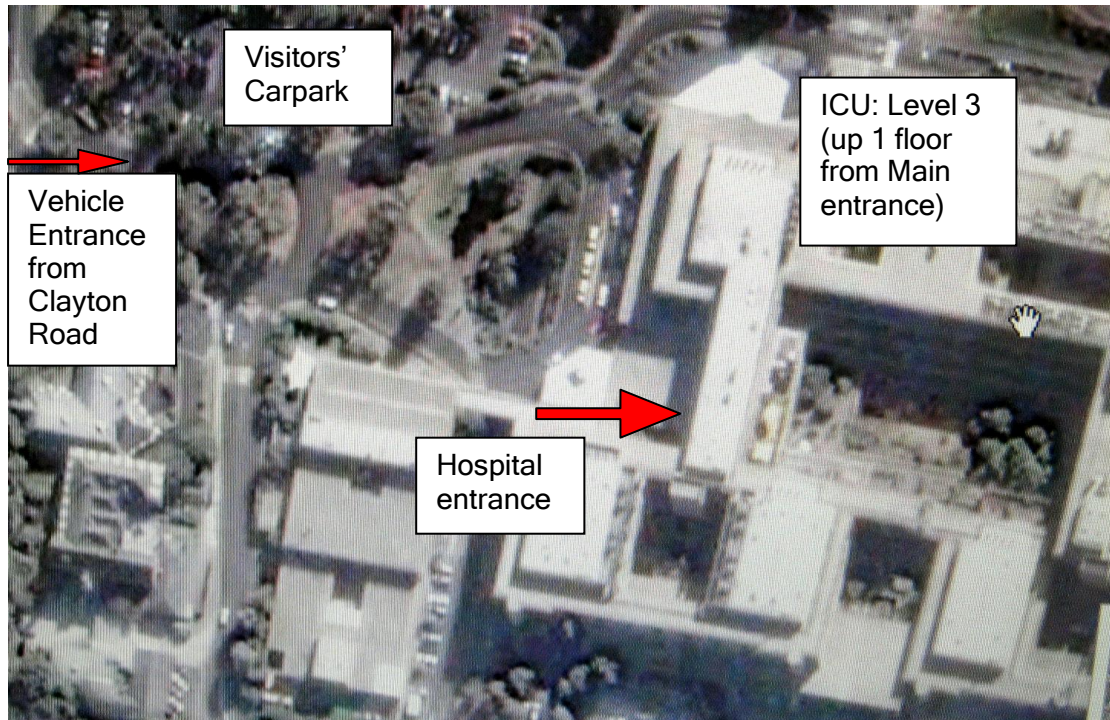
There is an hourly charge for car parking, but it is kept as low as possible. Parking concessions are available for 7 days stay and the maximum charge for one day is 4 hours. The Nurse in Charge of your child's ward will give you all the details. The closest railway station is Clayton, which is on the Dandenong/Pakenham line. The hospital is a five minute walk along Clayton Road from the station. There's a regular bus service, and you can find out the closest connecting service from the Met Customer Services Department on 131638.



## What do I do when I get to Monash Medical Centre?

Once at the hospital, you should enter via the main entrance and go to the main reception desk. Between 8.30 pm - 6.30 am, an intercom outside the main entrance enables security to open doors out of normal hours. At the time of your child's admission we require you to sign a formal admission form and to supply a few personal details such as contact

information, Medicare number and any health information details and your local doctor's name. Then you'll be directed to your child's ward , where nurses will be happy to answer any questions you might have.



## What parent accommodation is available?

### Ronald McDonald House

Situated adjacent to the Clayton Campus, Ronald McDonald House accommodates the families of children who have a life-threatening illness and who have travelled great distances for their child to have treatment at Monash Medical Centre. For further information about Ronald McDonald House, ask the Unit Manager of the ward on which your child is being treated or ask your doctor.

If no rooms are available in Ronald McDonald House, other accommodation may be able to be arranged in nearby motels. Ask the nurse looking after your child.

### Visiting Hours

Visitors are always very welcome at MMC. Visiting hours are between 8am and 8pm daily. It is very important to note that visiting hours and rest periods vary from ward to ward. Therefore it is most important that you ask your ward nurse the hours of the ward to which your child has been admitted.

### Patient enquiries

Phone 9594 2100 between 8.00am-8.00pm.

After hours, phone: 9594 6666

**Public telephones are situated at:**

Level 2 - Main Foyer Waiting area

Emergency Department – Corridor

### **Are there Interpreter Services available?**

Yes. Tell your child's nurse which language you understand best. Interpreters in the following languages are available: Vietnamese, Cambodian, Mandarin, Polish, Greek, Serbian, Croatian, Spanish, Italian, Portuguese, Cantonese, French, Chiu Chow, Arabic and Turkish.

### **Are there facilities for shopping?**

A large range of magazines, newspapers, flowers, gifts, cards, toiletries and toys can be purchased from the Gift Shop on Level 2 (near the main hospital entrance).

Light meals, drinks and sweets are available at the café on Level 2, and there is an automatic bank teller close to the cafe.