

# oneTEAM

## PARENTS/CARERS, speak up and feel heard



We believe you know your child best. If at any time, you feel like your child is getting sicker or you're worried about their condition, we want you to speak up.

	<p>يتوفر هذا الملصق الإعلاني باللغة العربية. امسح رمز الاستجابة السريعة.</p>	<p>Yenë thura nyooth kädänj cī nuet kënë atöthin në Thuonjänj ic. Nyör QR kot.</p>	<p>Boostarkaan waxaa lagu hellaa Soomaali. Iskaan garee Baaqa QR.</p>	<p>Scan QR code for translations of this poster</p>
	<p>此海报有简体中文版本。扫描二维码。</p>	<p>यह पोस्टर हिन्दी में उपलब्ध है। QR कोड स्कैन करें।</p>	<p>یہ پوسٹر اردو میں دستیاب ہے۔ کیو آر کوڈ سکین کریں۔</p>	
	<p>این پوسٹر به زبان دری قابل دسترس می باشد. کد QR را اسکن کنید.</p>	<p>ਇਹ ਇਸਤਿਹਾਰ ਪੰਜਾਬੀ ਵਿੱਚ ਉਪਲਬਧ ਹੈ। ਕਿਊ-ਆਰ ਕੋਡ ਨੂੰ ਸਕੈਨ ਕਰੋ।</p>	<p>Áp phích này có sẵn bằng tiếng Việt. Quét mã QR.</p>	

**Step 1** **Talk to your nurse**  
If you are still worried go to **STEP 2**.

**Step 2** **Escalate to the nurse in charge**  
Ask to speak with the nurse in charge of the shift.  
If you are still worried go to **STEP 3**.

**Step 3** **Ask for a rapid medical review**  
Give this card to a nurse.  
A doctor will see your child within 30 minutes.  
If you are still worried go to **STEP 4**.

**No orange card?**

Scan QR code link to digital version of orange card

**Step 4** **Medical Emergency Team (MET)**  
A parent or carer can call a MET at any time:

- Dial **2222** from a hospital phone
- Dial **9345 5222** from a mobile phone

Ask the operator to call a MET, provide your child's room number, and ward name.  
A team of nursing and medical staff will respond immediately.