Purpose of this form
If your parent or carer previously had a Carer Allowance Health Care Card (under 16) for you, you may be eligible for a Health Care Card if you are a full-time student and are under 26 years of age.

You will need to complete this form to apply for a Carer Allowance Health Care Card in your own name (not in your carer's name).

Online Services
You can complete and submit this claim electronically at our website
humanservices.gov.au/healthcarecard

You can access your Centrelink, Medicare and Child Support Online Services through myGov. myGov is a fast, simple way to access a range of government services online with one username, one password, all from one secure location. To create a myGov account, go to my.gov.au

Filling in this form
• Please use black or blue pen.
• Print in BLOCK LETTERS.
• Mark boxes like this ☐ with a ✔ or ❌.
• Where you see a box like this ☐ Go to 5 skip to the question number shown. You do not need to answer the questions in between.

Returning your form
Check that all required questions are answered and that the form is signed and dated.

You can return this form and any supporting documents:
• online – submit your documents online. For more information about how to access an Online Account or how to lodge documents online, go to humanservices.gov.au/submitdocumentsonline
• by post
• in person – if you are unable to submit this form and any supporting documents online or by post, you can provide them in person to one of our Service Centres.

For more information
Refer to Information you need to know about your claim for Commonwealth Seniors Health Card, Low Income Health Care Card, Foster Child Health Care Card and Ex-Carer Allowance (Child) Health Care Card (Ci010) (Information Booklet) on our website humanservices.gov.au/healthcarecard or call us on 132 490 or visit one of our Service Centres.

If you need a translation of any documents for our business, we can arrange this for you free of charge.

To speak to us in languages other than English, call 131 202.

Note: Call charges apply – calls from mobile phones may be charged at a higher rate.

If you have a hearing or speech impairment, you can contact the TTY service on Freecall™ 1800 810 586. A TTY phone is required to use this service.

Please keep these Notes (pages 1 and 2) for your information.
Australian residence requirements

You will need to provide your Australian Birth Certificate or Australian passport with this claim if:
• you are an Australian citizen who was born in Australia, and
• you have not travelled outside of Australia since 1 September 1994, and
• you have never claimed a Centrelink income support payment or concession card in the past.

Confirming your identity

You may be required to confirm your identity when claiming a Health Care Card for former recipients of the Carer Allowance Health Care Card (under 16). To confirm your identity, you must provide original documents (not copies).

There is a complete list of acceptable documents in the Confirming your identity form (SS231).

If you do not have this form, go to our website humanservices.gov.au/forms

If you have any difficulty in obtaining or providing these documents, you should contact us as soon as possible.
1. Do you need an interpreter when dealing with us?
   This includes an interpreter for people who have a hearing or speech impairment.
   No [ ] Go to 3
   Yes [ ] Go to next question

2. What is your preferred spoken language?
   

3. What is your preferred written language?
   

4. Are you a full-time student?
   No [ ] STOP You will not be entitled to this Health Care Card.
   Go to www.humanservices.gov.au/paymentfinder
   Yes [ ] Go to next question

5. On the day before you turned 16 years, was your parent/carer in receipt of a Carer Allowance Health Care Card on your behalf?
   No [ ] STOP You will not be entitled to this Health Care Card.
   Go to www.humanservices.gov.au/paymentfinder
   Yes [ ] Go to next question

6. Give details below of the parent/carer who received a Carer Allowance Health Care Card on your behalf?
   Family name
   First given name
   Second given name

7. Parent/Carer’s date of birth
   / / 

8. Parent/Carer’s Centrelink Reference Number (if known)
   - - - - 

9. Your name
   Mr [ ] Mrs [ ] Miss [ ] Ms [ ] Other [ ]
   Family name
   First given name
   Second given name

10. Have you ever used or been known by any other name (e.g. name at birth, maiden name, previous married name, Aboriginal or tribal name, alias, adoptive name, foster name)?
    No [ ] Go to next question
    Yes [ ] Give details below

11. Your sex
    Male [ ]
    Female [ ]

12. Your date of birth
    / / 

Go to next question
You will not be entitled to this Health Care Card.
Go to www.humanservices.gov.au/paymentfinder

13 Your permanent address

-------------------------------------------------------------

Postcode

14 Your postal address (if different to above)

-------------------------------------------------------------

Postcode

15 Please read this before answering the following question.

If you provide an email address or mobile phone number, you may receive electronic messages (SMS or email) from us. To read the Terms and Conditions, go to our website humanservices.gov.au/em or visit one of our Service Centres.

Your contact details

Home phone number (  )

Is this a silent number? No ☐ Yes ☐

Mobile phone number

Fax number (  )

Work phone number (  )

Alternative phone number (  )

Email

@

16 Your student details

Education institution/course

Name of school/ Australian Technical College/campus

-------------------------------------------------------------

Your student identification number

17 Questions 17 and 18 are optional and will not affect your entitlement. If you do answer, the information will help us to continue to improve services to Aboriginal and Torres Strait Islander Australians and Australian South Sea Islanders. Australian South Sea Islanders are the descendants of Pacific Islander labourers brought from the Western Pacific in the 19th Century.

Are you of Aboriginal or Torres Strait Islander Australian origin? If you are of both Aboriginal and Torres Strait Islander Australian origin, please tick both ‘Yes’ boxes.

No ☐
Yes – Aboriginal Australian ☐
Yes – Torres Strait Islander Australian ☐

18 Are you of Australian South Sea Islander origin?

No ☐
Yes ☐

19 Do you want to authorise another person or organisation to make enquires, get Centrelink payments and/or act on your behalf?

No ☐ (Go to next question)
Yes ☐

You will need to complete and attach an Authorising a person or organisation to enquire or act on your behalf form (SS313). If you do not have this form or want more information about nominee arrangements, go to our website humanservices.gov.au/nominees

20 Please read this before answering the following question

‘Permanently’ means you normally live in Australia on a long-term basis. Holidays or short trips outside Australia would not affect this.

Are you living in Australia permanently?

No ☐
Yes ☐

21 Are you an Australian citizen who was born in Australia?

No ☐ (Go to 22)

You will need to provide proof of your Australian residence status (e.g. citizenship papers, passport or other documentation)

Yes ☐ (Do not answer questions 22 to 28. Go to 29)

22 What is your country of birth?

23 When did you start living in Australia?

/ /
24 What is your country of citizenship?
   Australian □ Date granted  / / □ Go to 29
   Other □ Country of citizenship

25 What type of visa did you arrive on?
   New Zealand passport (special category visa) □ Go to 27
   Permanent □ Go to next question
   Temporary □ Go to next question
   Unknown (e.g. arrived on parent’s passport) □ Go to 27

26 Your visa details on arrival
   Visa sub class Date visa granted  / / □

27 Has your visa changed since you arrived in Australia?
   No □ Go to next question
   Yes □ Most recent visa details
   Visa sub class Date visa granted  / / □

28 Did your partner or either of your parents arrive on a refugee or humanitarian visa?
   No □
   Yes □

29 Which of the following forms, documents and other attachments are you providing with this form?
   If you are not sure, check the question to see if you should attach the documents.

   Where you are asked to provide documents, please attach original documents.

   Confirmation of identity □
   (Refer to page 2 for more information)

   Your Australian birth certificate or Australian passport if you have not travelled outside Australia since 1 September 1994 and you have never claimed a Centrelink income support payment or concession card in the past
   (Refer to page 2 for more information)

   Authorising a person or organisation to enquire or act on your behalf form (SS313)
   (If you answered Yes at question 19)

   Proof of your Australian residence status □
   (If you answered No at question 21)

30 IMPORTANT INFORMATION

Privacy and your personal information
   Your personal information is protected by law, including the Privacy Act 1988, and is collected by the Australian Government Department of Human Services for the assessment and administration of payments and services. This information is required to process your application or claim.
   Your information may be used by the department or given to other parties for the purposes of research, investigation or where you have agreed or it is required or authorised by law.
   You can get more information about the way in which the Department of Human Services will manage your personal information, including our privacy policy at humanservices.gov.au/privacy or by requesting a copy from the department.

31 Statement
   I declare that:
   • the information I have provided in this form is complete and correct.
   I understand that:
   • giving false or misleading information is a serious offence.
   • I must tell the Australian Government Department of Human Services of any changes to this information within 14 days.
   • the Australian Government Department of Human Services can make relevant enquiries to make sure I receive the correct entitlements.

Your signature

Date  / /