

Visitor Restrictions

Victorian Department of Health Guidance							RCH Guidance
Restrictions on visitors as per Public Health Directions. Pre-attendance screening based on clinical and epidemiological factors, at a minimum. More information on visiting hospitals is available on the coronavirus website: https://www.coronavirus.vic.gov.au/visiting-hospitals							In all instances local exemptions can be agreed by the following roles (or an equivalent if after hours): COVID Alert—by the NUM COVID Active—by the NUM COVID Peak—by the Director
Victorian health service guidance and response to COVID-19 risk rating	Who can visit hospitals?	What reasons are permitted for me to visit someone in hospital?	How many people can visit an end-of-life hospital patient?	Which types of hospitals are covered by these restrictions?	Who is not allowed to enter a hospital?	Are there any other conditions placed on visits?	
COVID Alert	Visitors of any age may attend a hospital (includes people aged under 16 years). Visitors can be from different households, and they can bring dependents if alternative care arrangements cannot be made. Non-essential contractors are restricted from entering hospitals.	A person may visit a patient for any reason, including social visits.	Two people at a time can visit a hospital patient for end-of-life reasons, there is no time limit on visits and there is no limit on the total number of patients per day. For your hospital visit, you must: <ul style="list-style-type: none"> bring your face mask to wear at the hospital unless a lawful exception applies. check in upon entry at a hospital. Find out more at Checking in with QR codes and the Service Victoria app. 	These restrictions apply to all of the following hospitals, whether operated by government, the private sector or not-for-profit organisations: <ul style="list-style-type: none"> public hospitals. private hospitals. denomina onal hospitals. day procedure centre or multi- purpose health services. 	You must not enter any hospital if any of the following applies to you, unless you have been granted an exemption under exceptional circumstances: <ul style="list-style-type: none"> are awaiting a COVID-19 test result (unless you are being tested in accordance with the Surveillance Testing Industry List and Requirements). are unwell with any symptoms of COVID-19 or have a temperature of 37.5 degrees Celsius or higher, or any symptoms of a fever such as night sweats or chills. have arrived in Australia within the last 14 days, unless you have come from a green travel zone via a 'quarantine-free flight'. have had known contact in the past 14 days with a person who was a confirmed case of COVID-19, or are self-isolating and have not yet been given clearance to exit. have visited a Tier 1 exposure site and have been advised to immediately isolate, get a COVID-19 test, and remain isolated for 14 days. are self-isolating and have not yet been given clearance to exit. Hospital workers must declare if they have worked in a designated COVID-19 ward at another hospital in the last 14 days. Only in exceptional circumstances can a hospital allow a person to visit a hospital if they are a known contact of a confirmed case of COVID-19. Exemptions can only be authorised by senior hospital staff and, in some instances, must also be approved by the Chief Health Officer/Deputy Chief Health Officer due to the risks involved. Strict conditions may apply to these visits. Please discuss this with hospital staff.	Visitors must comply with all screening and infection control measures put in place by the hospital. Visitors to any hospital or care facility across Victoria must wear a face mask while at the hospital unless a lawful exception applies. Even with a face mask, you should keep at least 1.5 metres distance from others. Visitors must also: <ul style="list-style-type: none"> wash their hands after using lifts, holding railings and every time they enter and exit the patient's room. follow rules about visitor limits. limit movement around the hospital as much as possible. limit the number of personal items you bring into the hospital. follow rules about wearing specific masks, gloves or gowns if requested by staff. Hospital staff will help you follow these conditions to help keep your family members or friends safe.	<ul style="list-style-type: none"> Inpatient Ward Areas (Cockatoo, Kookaburra, Koala, Platypus, Sugar Glider, Kelpie, Possum)—a maximum of two parents/carers and two siblings. Kookaburra Bone Marrow Transplant (BMT) Suite—a maximum of two parents/carers (as standard no siblings attend the BMT Suite). Emergency Department—a maximum of two parents/carers and two siblings (unless a high risk COVID-19 patient when other conditions may be applied). Dolphin—a maximum of one parent/carer, no siblings until a negative COVID-19 test and then two parents/carers may be allowed. Rosella and Butterfly—a maximum of two parents/carers and two siblings. Banksia—determined by treating team. Specialist Clinics, Day Medical Care, Day Cancer Unit, Medical Imaging, Day Surgery, Theatre and Recovery—a maximum of one parent/carer, no siblings due to physical distancing challenges in the consulting room and other areas.
COVID Active	Up to two care and support visits are allowed each day, for under two hours with no more than two visitors allowed at one time (two visitors may arrive to the hospital together). There are some visitors who are exempt from the two-hour restriction. At any one time, no more than two visitors can be present with a patient. For example, if a parent or guardian of a child (exempted person) is already in the room, only one care and support visitor can be let in. This includes patients who are receiving palliative care.						<ul style="list-style-type: none"> Inpatient Ward Areas (Cockatoo, Kookaburra, Koala, Platypus, Sugar Glider, Kelpie, Possum) —a maximum of two parents/carers* and no siblings. Kookaburra Bone Marrow Transplant (BMT) Suite—a maximum of two parents/carers* (as standard no siblings attend the BMT Suite). Emergency Department—a maximum of two parents/carers and no siblings (unless a high risk COVID-19 patient when other conditions may be applied). Dolphin—a maximum of one parent/carer, no siblings until a negative COVID-19 test and then two parents/carers may be allowed depending upon other conditions within the ward). Rosella and Butterfly—a maximum of two parents/carers*. Siblings via exemptions to be managed locally. Banksia—determined by treating team. Specialist Clinics, Day Medical Care, Day Cancer Unit, Medical Imaging, Day Surgery, Theatre and Recovery—a maximum of one parent/carer, no siblings due to physical distancing challenges in the consulting room and other areas. <p>*The family members may be extended to close family, such as grandparents but the maximum number permitted in a room at any one time will remain.</p>
COVID Peak	TBC	TBC	TBC				<ul style="list-style-type: none"> Inpatient Ward Areas (Cockatoo, Kookaburra, Koala, Platypus, Sugar Glider, Kelpie, Possum)—a maximum of one parent/carer and no siblings. Kookaburra Bone Marrow Transplant (BMT) Suite—preferably one parent/carer (as standard no siblings attend the BMT Suite). Emergency Department—a maximum of one parent/carer and no siblings. Dolphin—a maximum of one parent/carer and no siblings. Rosella and Butterfly—preferably one parent/carer and no siblings. Banksia—determined by treating team. Specialist Clinics, Day Medical Care, Day Cancer Unit, Medical Imaging, Day Surgery, Theatre and Recovery—a maximum of one parent/carer, no siblings due to physical distancing challenges in the consulting room and other areas.