

## Communications Jobs of 11 Frame Elements

Framing is the process of making choices about how to communicate. Strategic framing is making these decisions with a clear goal in mind and with the intention of cueing a specific response in the interests of social change. In Strategic Frame Analysis<sup>TM</sup>, the various 'choice points' are considered 'frame elements.' It can be helpful to framers to think of each of these frame elements as serving a specific purpose or doing a communications 'job' in discourse. With the purpose of the tool in mind, framers can feel more confident in their choices, and use the frame elements with greater intentionality and fluency.

| Context               | Establishes the nature of the problem as either a public "issue" that concerns us all, or a private "trouble" affecting only those individuals experiencing the problem. Strategic framers "widen the lens" on the context, choosing a panorama over a portrait, and appealing to systems rather than sympathy.               |
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| Explanatory<br>Chains | Makes clear, concise, and explicit connections between underlying problems and visible outcomes. Supports consideration of the problem and appropriate  |
| Chairis               | solutions by allowing average citizens to quickly grasp the essential insights that experts take for granted.   |
| Explanatory Metaphors | Explains how an abstract, unfamiliar, or misunderstood system or process works by making a carefully developed comparison to a concrete, familiar domain. Supports consideration of the problem and appropriate solutions by allowing average citizens to quickly grasp the essential insights that experts take for granted. |
| Messengers            | Supports consideration of the communication by selecting a speaker/writer whose identity or perspective is viewed as objective, trustworthy, and reliable.  |
| Narrative             | Overrides default expectations and engages interest by anticipating questions and providing a coherent story that sticks together.  |
| Numbers               | Supports the language-based framing choices by using numbers intentionally to advance and strengthen the overall framing strategy. Social Math makes numbers and data more compelling by making a comparison to a familiar domain on a relatable scale.   |
| Order                 | Leverages 'priming effects' by choosing the sequence of message elements strategically, considering research when choosing what goes earlier or later in a communication.   |
| Solutions             | Supports engagement in the issue by establishing that problems have solutions; directs consideration of collective, public responses to social problems.  |
| Tone                  | Supports consideration of the message by establishing it as explanatory and reasonable. A reasonable tone (as opposed to a rhetorical or partisan tone) also signals that this is a message for 'everyone,' not just those who already agree with the point of view being expressed.  |
| Values                | Establishes why the issue matters and what's at stake. Strategic framers look to tested, collective Values that reliably orient the communication toward consideration of the public nature of the problem.   |
| Visuals               | Supports the language-based framing choices with images that advance and strengthen the overall framing strategy.   |