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Hosting Communities of Practice

What we've tried and learnt





What we've tried

Relational facilitation CoP

Internal to CCCH

Approx 20 members

Commenced 2021

Monthly 60 minute online sessions

Integrated Service Delivery CoP

External, multiple organisations represented

Approx 15 members

Commenced 2021

Bi-monthly 90 min online sessions



Functions of our CoPs

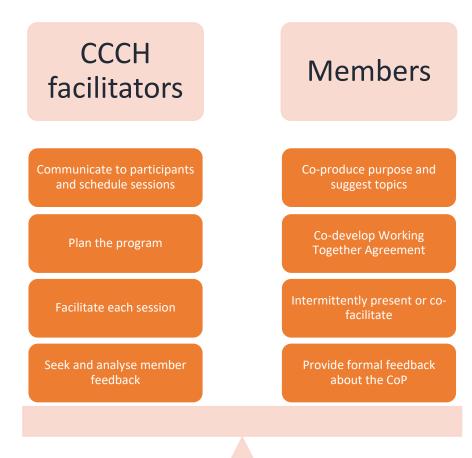
Relational facilitation CoP

- Convenes people
- Build values
- Enables experience sharing

Integrated service delivery CoP

- Convenes people
- Problem solves
- Responds to request for information
- Enables experience sharing

Sharing the CoP design and process







Our session plan

Settle in

- Check-in, off-load
- Ensure
 understanding of
 our Working
 Together
 Agreement
- Outline topic for the session

Explore

- Delve into the topic. This could look like:
 - Presentation and facilitated Q&A
 - Outline of topic and then a series of deepdive facilitated conversations

Wrap up

- Reflection on session:
 - What does each individual take away?
 - What might this mean for practice?
 - How did we go working together?



What we've learnt



What members value most: Members value the space for reflection (not doing)



How best to structure sessions: Simple structure and less content enable deeper exploration



Learning can occur in a group of mixed experience: Creation of a hierarchy-free learning environment



Learning is still seen as discretionary: Sessions can be deprioritized when members are busy

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Our wonders



Documentation: How do we document the learning? Whose learning do we document? Who documents?



Sustainability: Can a group become selfsufficient? Or is there always a need for facilitation/convening?

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