

- There are a range of other transport options to The Alfred including tram, bus, train, taxi and bike. For information about public transport visit www.metlinkmelbourne.com.au
- Car parking changes aim to increase capacity and improve access to The Alfred. The construction of The Alfred Centre incorporates plans for building a \$19.5 million dollar underground car park which will accommodate more than 400 vehicles

For further patient information please visit:

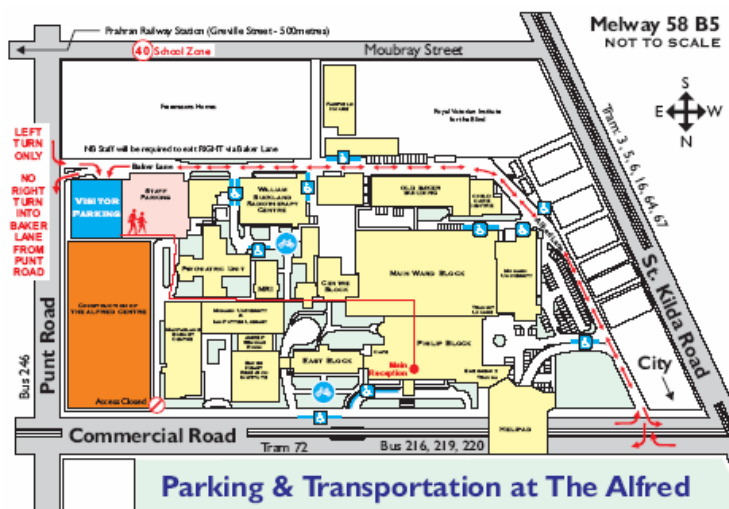
http://www.alfred.org.au/for_patients.html

<http://www.allergy.org.au/index.htm>

follow the links to the Primary Immunodeficiency information

If you would like further information please contact Dr Rob Stirling on

9276 2934



Immunodeficiency Services

Department of Allergy, Immunology and
Respiratory Medicine
5th Floor
The Alfred
Commercial Rd
Melbourne, Victoria 3004



Ph: 9276 2934

Fax: 9276 2245

www.alfred.org.au

Physicians:

Dr RG Stirling
A/Prof Jo Douglass
Prof R O'Hehir
Dr R Puy

Dr I Glaspole
Dr D Castellino
Dr M Sutherland
Dr Y Moodley

Allied health:

Clinical Nurse Specialist
Physiotherapy
Occupational Therapy
92763526
Dietitian
92763444
Medical Secretary

Anna Berkelmans 92762886
Annemarie Lee 92763450
Zoe Tunstall

Kate Connell

Andrea Richardson 9276 2934

Primary immune deficiency diseases are a group of serious disorders in which the immune system does not provide normal protection against infection. These conditions cause an increased likelihood of infections, auto immune diseases and malignancy. Many, but not all of these conditions are inherited.

The Immunodeficiency Service based at the Alfred Hospital is within the Department of Allergy, Immunology and Respiratory Medicine. Patients with primary immunodeficiency are cared for by a team of specialist doctors and allied health staff working in the Allergy, Asthma and Clinical Immunology

Service. We aim to provide world's best practice in the diagnosis and treatment of adults with primary immunodeficiencies. The Alfred Hospital is a specialist teaching hospital with a comprehensive range of medical specialties on site, including Medical Genetics, Lung Transplantation, Infectious Disease and Haematology.

Patients with primary immunodeficiencies are cared for in a specialist ward and clinic environment by a team geared to provide care for both medical and other dimensions of health.

Welcome to The Alfred

The Alfred is one of Australia's leading hospitals. Our priority is high quality, cost effective patient care founded on excellent practice, teaching and research. We care for everyone, no matter how complex their health problem. We strive as a team to provide services and care which improves the quality of life of our patients.

Information for Patients and Families

Chronic or long term health issues are often complex and we therefore believe a holistic approach is most beneficial. We at the Alfred provide broad based support for the ongoing maintenance issues related to continuing good health as well as being able to provide the acute services necessary when illness arises. A multidisciplinary approach ensures that the medical, physiotherapy, nutritional, social and occupational needs can be addressed.

Treatment

You can expect:

- to participate in decisions relating to your care. You can obtain a second opinion before making a decision about your treatment.
- to nominate who you would like to be present when you receive your care such as a friend, family member, advocate or interpreter. You can also refuse the presence of those not directly involved in your care, including students, researchers, visitors and family members.

- to be consulted and have the option of refusal when training healthcare professionals wish to examine or talk to you
- a full explanation of any research study in which you are asked to participate. You may consent to or refuse participation.
- to be able to withdraw consent for treatment at any time without affecting your future care
- to have the right to discharge yourself from the Hospital against medical advice, unless you have certain infectious or psychiatric diseases that may influence the health of others, or are incapable of maintaining your own safety, as defined by the law. You must be aware that if you do so the Hospital may not be held liable for any resultant injury.

Transition to an Adult Hospital

We aim to make the transition to an adult hospital as smooth as possible and acknowledge that this can be a time of uncertainty for both patients and their families. We ensure that medical details are transferred between hospitals and that patients and their families have enough information to contact us to arrange appointments and seek advice or further help. (see the front of this brochure) We will normally arrange your first appointment soon after our initial contact with you.

Patient Confidentiality

You can expect only those involved with your care will have access to your medical information, which they will keep confidential. The Alfred places a very high priority on ensuring the confidentiality of all information in the patient medical record.

Access - Parking

- There is a pickup/drop off area and limited one hour parking spaces for the disabled at the main entrance.
- The current visitors' car park on the corner of Punt & Commercial Roads will be transformed into the building site for a new, innovative elective surgery and diagnostic health facility called The Alfred Centre
- The visitors' car park will be closing in mid-September 2004
- Visitor car parking will be relocated to the newly opened multi-deck car park (see attached map for access routes)
- Disabled parking spaces will also be available in the multi-deck car park free of charge for cars displaying an authorised badge