

RCHonthemove

A newsletter about the building of our new Royal Children's Hospital



With 2011 upon us and construction of the new Royal Children's Hospital (RCH) now in its final stretch, anticipation is building about what the new hospital will be like to work in.

Questions are on everyone's lips including: 'How will carparking be allocated?' 'What food outlets will there be?' 'When can I start booking meeting rooms?' You can be reassured that answers to all these questions and many more are being worked through.

In fact, there are hundreds of staff involved in making sure we're ready to move into the new building at the end of 2011.

Guiding staff through this process is the Move Plan, which was launched to staff in September 2010.

The Move Plan was developed in consultation with the Department of Health, Children's Health Partnership (the consortium responsible for planning,

financing and constructing the new hospital) and patients, families and staff.

The Move Plan outlines principles of the move, target dates for the move, the structure of the teams responsible for developing departmental plans and key considerations in move planning.

The Move Plan will ensure your questions get answered and help identify questions that haven't even been thought of yet!

Starting to feel overwhelmed by 2011 already? This issue of *RCH on the Move* is dedicated to some of the hottest questions and answers to help you get through the year ahead.

Dates for your diary

New RCH Staff Open Day

20 February

Stage 1 Technical Completion

21 September

Training and induction

October

Move period

November – December

Target Patient Move day

30 November



Main Street



Main entrance



MCRI labs



Family Resource Centre



Lecture theatre



Staff break out area

Questions & Answers

A new building, new models of care and the biggest healthcare move ever undertaken in Australia... of course you have questions! Here are the answers to some of them.

How can I get information about the new hospital for families and patients?

It's great that many staff are taking the opportunity to talk to families, patients and friends about the new hospital, and as the move gets closer you'll find they have even more questions.

To ensure you have the most up-to-date information, keep an eye on the RCH intranet homepage for Frequently Asked Questions and construction and move updates. The Department of Health also has a website dedicated to the new RCH Project: www.newrch.vic.gov.au

If there are other questions about the new hospital, email newrch.project@rch.org.au. It's more than likely that many other staff need answers too.

To ensure staff, the public and our service partners get the information they need when they need it, the new RCH Project is being supported by a full communications plan.

Will I have the same PC when I move to the new hospital?

New PCs will be provided in clinical areas (e.g. Emergency Department, Outpatients, Inpatient Unit staff bases and interstitial spaces). Administrative PCs that are less than two years old are likely to be moved with their owner to the new hospital.

I've been asked to present at a conference. How can I get photos of the new hospital?

Detailed planning has gone into how and when we talk about the new RCH to ensure messages are accurate and timely. Contact RCH Public Affairs to discuss your requirements and to get the latest released photographs and information for your presentation.

What training and induction will staff need?

Staff will take part in training and induction before they work in the new hospital.

General staff training will include an introduction to the building and emergency management, facilities management, phone, security and IT training.

Specific training will be developed for staff who will use new equipment, procedures or processes.

Can I take leave (annual, long service and/or sick leave) during the move period?

As a general guide staff should reduce leave during October, November and December 2011 so they can attend training and cover other staff while they attend training.

Sabbatical and long service leave can be taken as planned, as well as leave for special events such as weddings. Staff can still take ADOs.

It is important that staff discuss their leave plans as early as possible with their manager.

Will the new hospital be big enough?

The new RCH will have 50 more beds than the existing hospital, representing a 16 per cent increase from 307 to 357 beds. Of these, 38 are additional overnight beds (from 261 to 299), and 12 are day beds (from 46 to 58).

New models of care will also assist in managing demand through greater use of day/non-inpatient services.

The design of the new hospital will allow for greater flexibility to enable it to meet demand increases. A full 30 bed ward has been constructed 'in shell' and can be fitted out in the future when required.

The Auditor General has reviewed the bed numbers and confirmed that he was satisfied that the greater capacity within the new RCH should enable us to handle currently projected increases in service demand.

Will services stop during the move?

There may be some reduction in services so staff can be trained and oriented to move to and work at the new site. RCH patients however will continue to receive the same high level of care and service throughout the move process. Move Stream A will look at the management of services to prepare for the move.

How will the outpatients area be structured?

All outpatient services are co-located to make life easier for patients and families.

Outpatients will combine a consulting area with diagnostic ambulatory services and associated support services. Check-in, billing, treatment and appointments will occur in the same place.

Clinics will be clustered in 'neighbourhoods' with standard facilities such as consulting rooms, treatment areas and interview/discussion areas. Pathology collection will be nearby.

What new food outlets will there be?

Seven outlets will form the new RCH retail food precinct including:

- Bakery and coffee bar 'The Baker and the Barista' – Emirates
- Staff and family dining area, with a variety of food offerings – Degani
- Gelato bar – Trampoline
- Small 'grab and go' cafe – 'The Square' Emirates
- Salad and sandwich bar – Aruba
- Sushi and Asian food – Shuji Sushi
- Quick service restaurant – McDonald's

There will also be a convenience store.

How will we farewell the current hospital?

The current hospital holds special significance to many people. Plans for celebration and farewell events will be developed as part of the communications plan.

What meeting, education and research space is in the new RCH?

The new RCH includes a 3,000 square metre Integrated Education and Learning Precinct to meet the needs of all Campus partners' education programs, courses, workshops and conferences.

This includes a 250-seat tiered lecture theatre with function facilities, meeting rooms and separate student and staff lounges. It will be easily accessed by staff and external users via the Main Street.

The new RCH has twice the amount of space for the Murdoch Childrens Research Institute's research facilities.

Is it true that the new RCH has an aquarium and beanbag theatre?

Through our community partnerships program for the new RCH Project the campus will feature a two-storey aquarium designed and maintained by Melbourne Aquarium, and a beanbag theatre.

Other programs will run in conjunction with Science Works and Melbourne Zoo for "show and tell", and discussions are still underway on details of these programs.

When can I start booking meeting rooms?

Staff will be able to book standard meeting rooms for 2012 meetings in the new RCH from July 2011.

Conference spaces will not be able to be booked until dates after 1 June 2012.

Move Stream E is leading an audit of all existing meeting types to ensure meeting requirements are considered.

How will car parking be allocated?

Car parking is very important for many staff and work is progressing as quickly as possible to confirm details on how parking is allocated at the new hospital.

When the new RCH opens in 2011, there will be approximately 1,300 car spaces on site – 20% more spaces than we currently have.

When Stage two opens at the end of 2014, there will be approximately 2,100 car spaces on site – double the number of spaces we currently have.

When will stage two begin?

Stage two of the new RCH Project will start in 2012 after the opening of the new hospital at the end of 2011. Stage two will include the demolition of the existing hospital in 2012/13 to return it to parkland, building of 800 carparks, the proposed 90-room hotel, gym, small-scale supermarket, a second childcare facility and other retail/food outlets. Stage two will be completed in 2014.

What is the address of the new hospital?

Our address will stay the same after the move – 50 Flemington Road, Parkville 3052.



Theatre



Recovery



PICU double room



Hydro pool



PICU ward

More Q & A...

Will I be required to pack/unpack items during the move?

Staff will be required to pack and unpack items into boxes. Removalists will be engaged to undertake the physical move.

Will we use ambulances to move patients?

No. Patients will be moved via a temporary undercover corridor that has been built between the existing and new hospital buildings.



Gait lab

More information

Patients and families can visit the New RCH Display Room in the front foyer of the hospital or visit www.newrch.vic.gov.au

Staff can check out the new RCH Project intranet site or attend CEO Staff Forums.

Questions can be emailed to newrch.project@rch.org.au or submitted to the feedback box at the front of the hospital.