

Moving your baby closer to home

When your baby is bigger and stronger and no longer in need of specialised care, we will move your baby to a hospital nursery closer to your home.

As the time to move your baby approaches, you and the medical staff will talk about when, where and how your baby will be moved. We highly recommend you visit the nursery that will be caring for your baby before your baby is moved.

Feedback

We welcome your feedback and would appreciate your comments. Please refer to contact details below.

Contact details

Newborn Emergency Transport Service,
Victoria

C/- The Royal Women's Hospital
Locked Bag 300, Parkville, Vic 3052

Email nets.admin@netsvic.org.au

Web www.netsvic.org.au

Non-Emergency Line 1300 659 803

Fax +61 3 9344 3371



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D11-010 May 2011

Return Transport Service
Victoria, Australia



Preparing for the journey

Your baby will be collected by the Newborn Emergency Transport Service (NETS) Returns team and will be safely secured in the pre-warmed transport incubator. A small amount of EBM/Formula can also be transported. Your baby will be fed before the trip so should not need feeding during the transport.

The journey

Babies are transported either by road, in a purpose built ambulance (which is sponsored by The Variety Club), or by Air Ambulance Victoria. The mode of transport will depend on the distance to be travelled.

Your baby will be accompanied by an experienced neonatal nurse and ambulance driver.

During the trip your baby's vital signs are constantly monitored and if needed oxygen and intravenous fluids can be administered during transport.

Can I travel with my baby?

You may ask to accompany your baby. However it is not always possible due to limited seating in both the road and air ambulances. Luggage is limited to 5kg in the air ambulance.

On arrival at the new nursery

Occasionally a baby will need oxygen for a short time after the journey. Some hospitals also like to observe the baby in an incubator for the first 24 hours even if he/she has previously been in an open cot.

Transport cost

Public to Public/Private hospitals are covered by the referring hospital.

Private to Private hospitals may be covered by your health insurance, the hospital will discuss this with you before your baby leaves.

Improving our service

In order to maintain a high standard of care, the Newborn Emergency Transport Service regularly reviews how well it is doing. To do this, we need to keep information about the babies that we transport. Information such as your baby's vital signs (heart rate and breathing) help us to know how well babies cope during transport. The information we keep is not linked to personal information about your baby.