

# Top tips for GPs and paediatricians referring to the RCH

## The Royal Children's Hospital has moved

RCH Primary Care Liaison

[www.rch.org.au/kidsconnect](http://www.rch.org.au/kidsconnect) – website for referrers

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1. **The RCH has a new referral form.** See website above to save or download to your Practice software.
2. **Referral processes are the same.** All referrals have been transferred to the new hospital.
3. **Outpatients are now known as Specialist Clinics.** Most appointments are managed through the Specialist Clinics, located off Main Street, the main thorough-fare of the new RCH.

### Getting to the new RCH

- **The new RCH is right next door to the old hospital on 50 Flemington Road, Parkville, 3052**
- **Car** – A new car park is located under the new hospital. Entry is via Flemington Road.
- **Tram** - Trams 59 and 55 stop at a new tram stop located at the front entrance of the new hospital.

### Hospital contact details are the same

- Switchboard: 9345 5522
- **Fax number for referrals: 9345 5034**
- Quick access phone number: 9345 7060  
(pathology, radiology, clinical advice via ED etc)
- Primary Care / GP Liaison: 9345 4645
- Patient outpatient-related questions: 9345 6180
- Fax numbers for departments have been forwarded to their new fax machines

### More information

- [www.rch.org.au/rchonthemove](http://www.rch.org.au/rchonthemove)

### Important note on phone numbers:

As of 29 December some RCH phone numbers are not yet connected.

If you are having trouble contacting any department, please call  
**RCH Switchboard tel 9345 5522.**

If the matter is not urgent (i.e. can wait 24 hours) you can email  
**RCH GP Liaison [susan.jury@rch.org.au](mailto:susan.jury@rch.org.au).**

If you have sent a referral and have not had confirmation of receipt of the referral after 2-3 weeks, please contact  
**RCH Specialist Clinics tel 9345 6789.**

**The RCH Practical Paediatrics Program – up-skilling for GPs (PPP) resumes mid 2012.**

**To stay informed**, please send a blank email to: [join-practicalpaediatricsrch@lyris.wch.org.au](mailto:join-practicalpaediatricsrch@lyris.wch.org.au).

You will receive an email from us closer to the time updating you on upcoming PPP events.

**Happy and safe festive season from the RCH Primary Care Liaison team (Susan, Jen and Alexis)**

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