

# CEO news

A staff update about news and events at The Royal Children's Hospital



Thursday 29 April 2010

Welcome to the second issue of CEO News for 2010.

Events and news this month highlight the special role The Royal Children's Hospital (RCH) plays in the community, as well as our commitment to ongoing recognition of the important role of all staff.

Our community achievements have recently been recognised with two special awards – the prestigious Committee for Melbourne, 2010 Melbourne Achiever Award and also an RSL Anzac of the Year Award to the team that separated conjoined twins Trishna and Krishna last year.

Also this month we have been privileged to have the wonderful support of the Good Friday Appeal. For 140 years Victorians have shared a special bond with The RCH. It seems everyone's connected to the hospital in some way—through their sick child, a friend, or when they were young themselves. The strength of this bond was no more evident than during this year's Good Friday Appeal with Victorians raising a record total of \$14.462 million. These funds help set us apart and make us a great children's hospital.

In other news, this year we are holding a wonderful RCH [Staff Winter Party](#) to celebrate all the hard work and efforts of everyone here at The RCH. We encourage everyone to come along and enjoy what promises to be a fun night.

As always, I am keen to hear from you. If you have ideas for information you'd like to see in our internal communication channels throughout the year, please email [editor@rch.org.au](mailto:editor@rch.org.au).

Christine Kilpatrick

## The RCH Staff Winter Party

As winter sets in I hope you can join us for a wonderful night of entertainment and celebration at The RCH Staff Winter Party. This is the first time we have held such an event in recent years. It will be held at Alumbra, Docklands on Thursday 3 June from 8.00pm. For more information including how to buy tickets see the The RCH [Staff Winter Party](#) intranet site.

## Free health checks for staff

The RCH staff have the opportunity to participate in a free health check until Friday 7 May 2010. The health check, delivered by Onsite Health Solutions as part of WorkSafe Victoria's WorkHealth initiative, takes only 15–20 minutes and is a great opportunity to learn more about the state of your health. For more information about the health checks including how to register, see The RCH [intranet](#).

## Staff flu vaccinations

Our annual flu vaccine campaign got off to a great start with more than 1000 staff already receiving their flu vaccine. Please watch the [bulletin](#) for more session times.

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## Contact us:

[editor@rch.org.au](mailto:editor@rch.org.au)

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## RCH Accreditation 2010

Preparation for the Organisation Wide Survey for Accreditation on 22–25 November 2010 is underway. All departments are required to take part to show they are working towards meeting the required health care standards for accreditation. An Accreditation Steering Committee has also been set up and will help lead and monitor our preparation.

It is important that everyone gets ready for this event so we are able to showcase the great work we do. For more information about Accreditation including a Manager's checklist go to the [Accreditation](#) intranet site or speak to your quality manager.

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## It's another record! \$14.462 million for The RCH

This year's Good Friday Appeal was another wonderful success. Thank you to the many staff, parents, patients and volunteers who took part in media coverage in the Herald Sun, Sunday Herald Sun, Channel 7, 3AW, and numerous local and regional newspapers. These stories help the public become aware of the hard and good work we do here at the hospital. You can read some of the stories on the Public Affairs [In the news](#) website.

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## Prestigious Award for The RCH

It was a very proud night for all involved when The RCH was awarded the prestigious Committee for Melbourne, 2010 Melbourne Achiever Award. The award is an important recognition of the outstanding role that The RCH plays in our community in providing not only leadership in paediatrics, but demonstrating genuine passion for children's health and well being.

The award was presented to RCH Chairman Tony Beddison AO at the Committee for Melbourne's 25th anniversary dinner in March 2010.

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## Transformation and change update

Transformation and change is coming to all areas of the hospital via 5S or other improvement activities that will help us get ready to move to the new hospital. You can keep up to date with news and tasks currently underway in [Talking Transformation](#) – a staff update about transformation and change at The RCH or by coming along to the Transformation and Redesign Steering Committee meetings on the second Tuesday of each month.

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## Victorian Public HealthCare Awards

At The RCH we recognise the wonderful work of individuals, teams and services who are committed to finding better ways of doing things, so that the best possible care is provided to our community. To showcase the outstanding work that is done at The RCH, we will be entering individuals, initiatives and teams for [Victorian Public HealthCare Awards](#). If you are interested in entering an initiative, person or team for an award please contact your Quality Manager.

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## Clerical Celebration Day

Clerical staff at The RCH make a significant contribution to the effective and efficient running of the hospital. To recognise and celebrate the commitment and hard work of this group The RCH held a special morning tea for clerical staff on Wednesday 21 April. At the morning tea staff were presented with a flower. They also enjoyed a cuppa and a bite to eat and, for a lucky few, a well-deserved massage!

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## New incident reporting management system

The RCH is implementing a new incident reporting management system called Victorian Health Incident Management System (VHIMS) on 1 July 2010. This is mandated by the Victorian State Government and all public health services are required to participate.

Similar to Riskman (current incident reporting management system used at The RCH), staff will use VHIMS to electronically log clinical incidents, near misses, feedback and OH&S incidents. There are some variations between the systems and these changes will be explained to staff in upcoming training sessions. Keep an eye on the intranet for more information.

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## Staff word on the new RCH

It was wonderful to see so many of our staff take the opportunity to learn more about the interior design of the new hospital at recent staff forums where the lead architect and interior designers presented new images and information about the new hospital.

More than 600 staff also visited mock up rooms of areas of the inpatient unit at two open days. Read what some staff had to say about the experience in [The word on the new RCH inpatient unit](#) on the intranet.

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## Art brightens up The RCH

The Adolescent Creative Recreation Program is doing a great job in giving longer term patients a break from the ward and the opportunity to meet other inpatient adolescents. The program includes the art display on the first floor main entry building and showcases some of the great art done by longer term patients aged 12 and over. Read what some of the patients had to say about the program in [Art brightens up RCH](#) on the intranet.

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## Cultural Diversity Week

Cultural Diversity Week (14–21 March) is a highlight in Victoria's cultural calendar and an opportunity for The RCH to recognise our diverse cultures here at the hospital too. During Cultural Diversity Week, the world came to The RCH with fun and educational activities for children and families to enjoy. Read about some of these in [Cultural Diversity Week Celebrations](#) on the intranet.